

# TASMANIA

## Essential Information



## KNOW BEFORE YOU GO

### PASSPORTS AND VISAS

UK and North American passport holders require an Electronic Travel Authority (ETA) for Australia. These must be obtained prior to departure. Other passport holders should check with their consulate for current visa requirements prior to travel.

\*Visa requirements were correct at the time of printing but are subject to change. Please contact your consulate for up to date information.

### TRAVEL INSURANCE

We strongly recommend purchasing comprehensive travel insurance prior to departure to cover any unforeseen circumstances that may arise on tour, including cancellation fees, medical and curtailment expenses, COVID-19 and loss of luggage.

### GENERAL PHYSICAL FITNESS

Our tours are not physically demanding, however, due to the nature of many sites you will be visiting, some tours may not be appropriate for guests with certain medical conditions or physical restrictions. Walking tours are often on uneven ground and may include stairs as well as steep inclines. You should be able to stand on your feet for an extended period of time to visit attractions or during check-in, customs and immigration procedures.

### VALUABLES AND SECURITY

Do not take anything with you that will create emotional or financial hardship if lost or stolen. Carry all documents, money, passport, tickets and valuables with you. Do not carry these important items in your suitcase. You may find a money belt worn inside clothing useful while travelling. Never leave hand luggage unattended in hotel lobbies or dining rooms. Avoid exploration of unfamiliar streets or areas on your own. When sightseeing, lock valuables in the safe in your room or stateroom.

### EMERGENCY CONTACT INFORMATION

With your final documentation, we will provide you with some important phone numbers and other information. Our local representatives are also available to assist with any needs that may arise while you are on tour. If for any reason you require assistance, please contact one of our representatives in the Moorabbin Office on: **1300 208 712**.

### INJURY OR ILLNESS

If you suffer from a medical condition or require the availability of medical equipment, such as sleep apnoea machines, please check with your doctor and Travelmarvel as to your suitability for the tour prior to travelling. To cope with minor illness and injury, there is a first aid kit

on board. In the case of more serious injury or illness, medical care can be obtained at main towns. Please advise the crew of any medical conditions and any treatment that could be required in an emergency. In the event that you have to leave your tour because of illness, you will need to arrange your own return to the departure point at your own expense.

### PRESCRIPTIONS AND MEDICAL HISTORY

A copy of your prescriptions is vital in case of any health problems. Prepare a list of your medications, including the name, dosage, prescribing doctor and their phone number. If you have health problems, ask your doctor to prepare your medical history for a foreign doctor. Pack enough medication for the duration of the tour. Your medication should be kept close at hand in your purse or carry-on bag rather than in your checked luggage. We recommend taking a list of your medications in case they are lost. Remember to leave medications in their original container. It's also a good idea to bring a copy of your prescription for eyeglasses or contacts.

## MOBILE PHONES

Mobile phones are allowed on tour; however, we ask that you respect your fellow passengers and be mindful of whether your phone use may disrupt their enjoyment. Please note that not all locations have mobile phone coverage with all service providers. We recommend contacting your service provider for details on roaming and coverage prior to departure. And don't forget to your phone charger and adaptor if needed.

## INTERNET AND EMAIL ACCESS

Internet is available for a fee in most hotels, either in the foyer or in-room Wi-Fi, enabling you to send and receive emails.

## PRE AND POST TOUR CONNECTIONS

Some of our passengers choose to make their own air, rail or extra accommodation reservations. In this case, it is the passenger's responsibility to confirm their own arrangements. We suggest reconfirming your bookings immediately on your arrival in Australia prior to starting the tour.

Please note that if the return of your tour is delayed for any reason, Travelmarvel does not accept responsibility for any additional charges that may be imposed by the operator of your ongoing travel arrangements should you not connect. Should this situation arise, we will endeavour to assist you to alter your booking, and in such cases, it is necessary that you advise us of your ticket number, service operator, flight number/service number and departure time.

## LUGGAGE REQUIREMENTS

We ask that you pack your required items into one suitcase, which is to weigh no more than 20kg (44 pounds) and measure (length + width + depth) no more than 160cm (63 inches). Please check your suitcase does not exceed these requirements for your own convenience and enjoyment of the tour. Strict regulations controlling vehicle weight, and our vehicles' limited luggage capacity, both restrict our ability to accept excess or overweight items.

Due to occupational health and safety regulations, portage cannot be provided for oversized, overweight or excess pieces of luggage, so please pack carefully. On extended tours of seven days or longer, a Travelmarvel travel bag will be provided for use as a carry-on if desired.

If you have excess luggage, you must arrange to forward it to the tour's final destination at your own cost before arriving at your departure point. Our tours include an on-tour baggage service for one standard suitcase per person.

## CLOTHING

### What should I wear?

While personal preferences vary, we recommended considering the time of year you are travelling and packing a variety of warm and cool clothing to suit the climate. Bring enough lightweight, comfortable clothing to last for a week, along with appropriate footwear. Drip-dry clothing is easy to launder requires no ironing. Most people dress casually on tour; however, if heading into town for an evening out, you may wish to wear something slightly more dressy.

### You may wish to pack the following additional items:

- Long, lightweight pants for hikes and walks
- Sunhat with brim
- Sunscreen and insect repellent
- Good walking shoes (rubber soled)
- Sunglasses (essential against sea glare)
- Rubber sandals called 'river walkers' or aqua soles for wet landings
- Binoculars
- Plastic water bottle or canteen

### Other necessities to pack

Pack your passport, cash, credit cards, bank cards, airline tickets/e-ticket confirmation details, your Travelmarvel travel bag, and a one-litre clear ziplock bag to carry all liquids, gels and aerosols in carry-on luggage. Also, bring medications with copies of prescriptions, lip balm, a toothbrush, other toiletries, an electrical adaptor and a current converter if required.

Recommended optional items include a small umbrella, a camera with a charger and memory card or film, a small torch, a list of important addresses and contact numbers, a photocopy of the front page of your passport (kept separate from passport), and reading material.

If you are bringing a CPAP machine, we recommend also bringing an extension cord in case there is no power point close to the bed.

## LEARN ABOUT YOUR DESTINATION

It may be helpful to do a little research on the locations that you will be visiting. Familiarise yourself with the area, cities and transport information. Refer to your itinerary when researching and try to prepare yourself for anything that may arise. The more you know about your destination, the more you'll appreciate all that you see when you arrive. During your travels, you'll encounter new customs and lifestyles. Appreciate and enjoy the differences. This process of discovery is one of the many benefits of travelling. Friendliness and tolerance towards others, including your fellow travellers, Tour Director and crew, is essential for everyone's enjoyment of the tour.

## TASMANIA'S CLIMATE

The warmest months in Tasmania are December, January, February and March. Autumn has still, sunny days. Winter runs from June through to August. However, being positioned by the Southern Ocean, the world's weather engine, the climate can vary greatly on any given day.

Average maximum temperatures in summer sit between 17-23°C. Winter maximum temperatures are between 3-11°C.

Rainfall varies dramatically across the island. Hobart, with an annual average of 626mm, is Australia's second-driest capital city after Adelaide, whereas on the west coast, an annual average rainfall of 2400mm ensures the rainforest thrives.

Travelmarvel only offers tours to Tasmania between September to May.

allowing you to get to know your fellow travellers. You will also enjoy a Farewell Dinner to conclude your tour.

## YOUR COACH AND CREW

### TOUR DIRECTOR AND DRIVER

Your Tour Director and driver are both highly trained industry professionals, committed to making your holiday memorable. Their informed and entertaining commentary will showcase their passion for and knowledge of the area. Backed by our dedicated support staff, their organisational skills will ensure that your trip is truly hassle-free. From the very start of your holiday, they are on hand to take care of all arrangements.

### TOURING COACHES

Travelmarvel's modern coaches provide you with premier touring. As standard, they feature seat belts, individual climate control, a toilet/restroom, a video screen, reclining seats with foot rests, panoramic windows and plenty of room to be comfortable on your journey.

### TRAVELMARVEL TOURS

On your Travelmarvel tour, you will enjoy a set touring program including the main attractions in each location visited. On most of our tours, you will also be treated to a Welcome Dinner,





## ARRIVAL AND DEPARTURE INFORMATION

### AIRPORT TRANSFERS

Upon arrival at the airport on the first day of your tour, or if you have booked pre-tour accommodation with Travelmarvel, you will be welcomed by a Travelmarvel representative and transferred to your hotel. Airport transfers cannot be re-routed to other pick-up points or destinations. Transfers must be booked and flight details advised to Travelmarvel at least 60 days prior to travel, otherwise transfers cannot be guaranteed.

### HOTEL CHECK-IN

Hotel check-in time is generally around 2pm local time. Where possible, the hotel will try to have your room available earlier. If your flight arrives before this time, your luggage can be stored at the hotel until your room is ready. If your flight arrives early in the morning and you would like access to a room, we suggest booking pre-tour accommodation for the night.

### HOTEL CHECK-OUT

Check-out times may vary; however, they are generally around 10am. If you have a late afternoon or evening flight, most hotels have a luggage room where you can store your luggage until your departure. A late check-out or day room may also be arranged with the hotel directly at an additional cost.

## ON TOUR – GENERAL INFORMATION

### PERSONAL EXPENSES

You will need money to cover refreshments, meals (when not included) and activities on free days. Additionally, you may wish to budget for optional experiences that may not appeal to everyone but will be made available, such as scenic flights, helicopter rides or cruises.

### COACH SAFETY

Passengers must remain seated at all times while the coach is in motion to avoid serious injury. Passengers using the emergency bathroom do so at their own risk. Hand luggage and other personal items should be safely stored in the overhead luggage racks or under your seat to keep the aisles clear. Heavy items, such as bottles, should not be stored overhead. Passengers are not permitted to remain on the coach during stops. Do not leave any valuable items on the coach. Please watch the stairs and overhead entrances when boarding the coach, and check for traffic when exiting the coach. We ask that you follow these safety precautions and

take the time to note all emergency exits.

### CONSUMPTION OF ALCOHOL

Consumption of alcohol on board coaches is prohibited.

### SEAT ROTATION

To ensure everyone gets to enjoy front and window seats, a daily seat rotation system will be employed.

### TIPPING

While it is acceptable to tip for good service, it is not compulsory. If you do choose to tip your Tour Director and driver, it should reflect your satisfaction with the services provided. As a guide, we suggest \$5-8 per day for each crew member.

### CHILDREN

We recommend that participants be at least 12 years old for a Travelmarvel coach tour. Children under 18 must be accompanied by an adult.

### SMOKING

Due to government regulations, smoking is not permitted on aircrafts or tourist coaches. Smokers will find the frequent stops we make provide time to smoke. Most hotels no longer offer smoking rooms.

### TRAVELLER FEEDBACK

As part of our commitment to providing quality touring experiences, we welcome your feedback. At the end of your tour, your Tour Director will ask you to complete a feedback form. Please answer the questions and make any relevant comments. Every feedback form is read at our head office and a summary of each tour is given to all members of Travelmarvel management. Where necessary, relevant action is taken to rectify a problem.

## STAYING HEALTHY ON HOLIDAY

It's important for you to be as healthy as possible before you travel, and to maintain your health by applying good hygiene practices while on tour. Respiratory and gastrointestinal illnesses, while usually minor in nature, can spread rapidly within a tour group, and have a major impact on everyone's enjoyment. Travelmarvel is committed to reducing the spread of infections on tours, and asks that you read and follow our recommendations, to ensure a healthy, safe and enjoyable holiday for you and your fellow travellers.

### BEFORE YOU GO

#### Get Walking

As your tour will involve some sightseeing by foot, and you will be required to embark or disembark coaches and other forms of transport, you will enjoy it more if you start exercising ahead of time. In the lead-up to your trip, we recommend you start walking three times a week, including some steps, building up to an hour at a time. This will ensure you have the stamina and energy to see and appreciate all the sights your tour has to offer. You should also ensure your walking shoes fit properly and have been broken in prior to departure.

### See Your GP

Your GP or travel clinic is the best source of information about preventative measures, including vaccinations. We recommend consulting your GP or local travel clinic for detailed advice to ensure you are prepared to travel. Please take a copy of your travel itinerary with you to assist with the recommendations of the appropriate medication and vaccinations. If you wish to prepare your medical history for a foreign doctor, it should include your name, address, emergency contact, blood type, medical history, current medications and dosages, drug allergies, reasons for prior hospitalisation and a list of vaccinations and dates.

### Pack a Medical Kit

A small medical kit is recommended for all travellers. Pharmacies in large cities will likely stock most basic medicines and supplies, but they may be difficult to access, and a script may be required for some medications. Your medical kit should include:

- Your favourite cold and flu medication e.g. cold and flu tablets, throat lozenges, nasal decongestant.
- Your preferred painkiller e.g. paracetamol, ibuprofen.

- Medicine for gastrointestinal upsets e.g. antacids, 'stoppers' for diarrhoea and a laxative for constipation.
- Other supplies including blister pads, a thermometer, scissors, tweezers and eye drops for dry eyes.

### ON TOUR

Practicing good hygiene is vitally important in stopping the spread of common viral infections such as colds, flu or gastro, which can spread quickly.

#### Practice Good Hygiene:

- Washing your hands is the most effective way to reduce the risk of contracting and spreading infections.
- Health experts recommend washing your hands often with hot water and soap for 20 seconds or longer, especially before eating, after sneezing or coughing and after touching high-contact surfaces such as doorknobs, elevator buttons and railings.
- Please be mindful of your fellow travellers with respect to coughing, sneezing and the disposal of used tissues.

## Colds and Flu

Viral respiratory infections are the most common infectious illnesses affecting travellers. Colds and flu are primarily spread by people coughing, so please practice hygiene and respiratory courtesy by washing your hands often, covering your coughs and sneezes, and using anti-bacterial wipes and hand sanitiser frequently, especially after excursions, prior to meals and throughout the day. Influenza is commonly contracted while travelling overseas. The flu vaccine protects against flu viruses expected to be prevalent during the flu season. You should discuss this with your GP.

## Gastro and Traveller's Diarrhoea

Traveller's diarrhoea is the second most common infectious illness affecting travellers. The illness can be due to a number of different bugs including viruses and bacteria. Viral gastroenteritis is generally spread by person-to-person contact, whereas bacterial gastroenteritis is usually spread from consuming contaminated food or water. Symptoms can include fever, nausea, vomiting, diarrhoea and abdominal pain. The incubation period varies depending on the cause. Symptoms are generally self-limiting, and treatment includes rest, rehydration, a simple diet, antinausea and

anti-diarrhoeal medications. Antibiotics are generally reserved for use when symptoms are more severe or protracted, such as fever, abdominal pain, bloody diarrhoea or symptoms lasting for more than two days. Strict personal hygiene measures, particularly hand washing, helps protect you from getting sick and spreading the infection to others.

## HEALTH AND SAFETY PROTOCOL

Travelmarvel has created Health and Safety as well as COVID-19 protocols that all our Tour Directors are required to adhere to. You may be requested to assist in reducing the spread of viruses if you are showing symptoms while on tour.

If you are showing symptoms of a cold or a virus while on tour, you may be asked to wear a face mask, have meals in your room or cabin instead of the dining room, or remain in your room or cabin until the symptoms improve. Refer to our website for our most up-to-date protocols.

## WATER AND FOOD SAFETY

- In remote destinations, we recommend drinking bottled water when travelling. Always ensure the seal is intact.
- In remote destinations, bottled water should

always be used for cleaning your teeth, unless you are specifically advised the tap water is safe for this purpose. If you are unsure, please ask your Tour Director.

- When visiting countries where you are unsure about general hygiene practice, please take care if buying food from street vendors or in small restaurants away from your hotel or recommended venues. At these places, avoid raw fruits and vegetables, dairy products (including ice-cream) as well as meat and fish not properly cooked. It is generally safe to eat cooked meats and vegetables prepared in hotels and restaurants in tourist areas. Fruit that you peel yourself is considered safe.
- You can feel safe eating anything served to you at the tour hotels.
- Do not buy alcohol from street vendors.

## SUN EXPOSURE AND DEHYDRATION

The weather will vary on your tour. Drinking plenty of water is important to prevent dehydration. A hat and a good sunscreen are important for preventing sunburn, even on overcast days.

# TRAVEL DISTANCES

Australia is a country with a unique natural landscape. The nature of the terrain can be fairly rugged in remote places, therefore travel distances can be quite long.

## For comparison, the size of Australia is:

Australia	7,682,000 square km
New Zealand	269,000 square km
United Kingdom	244,000 square km
South Africa	1,221,000 square km
France	547,000 square km
USA	9,363,000 square km

**Note:** 1.61 kilometres equals 1 mile.

## HOW FAR DO WE TRAVEL EACH DAY?

Some days you may travel more than 500km (approx. 300 miles), and other days much less. Naturally, when we are driving on paved roads, we are able to travel greater distances. On unsealed roads, the going can be rough and less distance is covered. Some days, we don't even travel 100km (approx. 60 miles), particularly if we are just sightseeing in and around town.

## Distances between stops

Launceston to Bicheno	– 237km
Bicheno to Port Arthur	– 204km
Port Arthur to Hobart	– 100km
Hobart to Strahan	– 340km
Strahan to Cradle Mountain	– 140km
Cradle Mountain to Smithton	– 200km
Smithton to Launceston	– 240km

# INTERNATIONAL VISITORS

## CURRENCY

Australian currency is decimal, with the dollar being the basic unit (100 cents equalling one dollar). Notes come in \$100, \$50, \$20, \$10 and \$5 denominations. Coins are minted in \$2, \$1, 50c, 20c, 10c and 5c denominations.

## ELECTRICITY

The electrical current in Australia is 240/250 volts, AC50HZ. Three-pin power points are the standard, so you may need to bring an adaptor or voltage converter.

## QUARANTINE REGULATIONS

Strict regulations apply. Trained detector (sniffer) dogs work at all domestic and international airports around Australia. When travelling interstate, you may not transport fruits, vegetables, fresh flowers, plants or cuttings. Occasionally, additional specific items will be targeted during disease outbreaks. International visitors arriving

in Australia are advised to declare all food (fresh, tinned or packaged), animal and plant material or their derivatives, drugs (medication) and medicines (therapeutic, herbal and vitamins). Declaring goods does not necessarily mean your luggage will be examined. Penalties for not declaring prohibited or restricted items are severe.

## For more information contact:

Australian Quarantine and Inspection Service

**P:** +61 2 6272 3933

**W:** [www.agriculture.gov.au/travelling](http://www.agriculture.gov.au/travelling)

## TIME ZONES

The standard time in Australia is 10 hours ahead of Coordinated Universal Time (UTC), commonly referred to as Eastern Standard Time (EST). Queensland, New South Wales, Victoria and Tasmania run to EST. South Australia and Northern Territory are half an hour behind EST, and Western Australia is two hours behind EST. Between October and March, daylight saving is observed by New South Wales, Victoria, Tasmania and South Australia only. Clocks are put forward by one hour at the start of October and then returned to EST at the end of March or the start of April.

## DINING INFORMATION

### DINING EXPERIENCES

Great cuisine is an integral part of your Travelmarvel experience, and we ensure that many of your dining events are memorable holiday experiences. We pay careful attention to the negotiation of our menus to ensure a healthy variety of quality food that caters to all tastes is offered. Meals are always accompanied by tea and coffee.

As a special highlight, you may have a feature meal included in your tour. For example, this could be a gourmet banquet featuring tastes regarded as a speciality of a region. Meals that are included in your tour price are clearly indicated on your itinerary.

### Restaurants

Restaurants are available in nearly all hotels on a Travelmarvel tour. The restaurants are generally fully licensed, so you can purchase alcoholic beverages to enjoy with your meal.

### Breakfasts

Breakfast is generally buffet-style, comprising of cereals, fruit juices, cooked dishes such as eggs, bacon and sausages, toast and jams.

### Lunches

Lunches are scheduled with specific stops to allow you to purchase a lunch that best suits you. As indicated on your itinerary, we occasionally feature lunches.

### Dinners

Dinners are generally two- or three-course meals with multiple-choice entrées (appetisers), main courses, and dessert. Some dinners are buffet-style, offering a wide selection of quality food. Dinner settings can vary from hotel restaurants to outdoor BBQs.

### Dietary requests

Dietary requirements will always be taken into consideration and fulfilled where possible, but they cannot be guaranteed. The wide selection of menus and choice of dishes available at hotels will help in meeting any special dietary requests. If dietary requirements are strict, please check with your travel agent or Travelmarvel concerning catering. You may need to carry a small supply of the necessary food (that does not require refrigeration). If you have special dietary requirements, please contact us as soon as possible.

## ACCOMMODATION INFORMATION

Your accommodation is one of the most important elements of your holiday. This is why we have carefully chosen the best hotels on offer to tour groups, to complement your level of touring. We are proud to provide premium accommodation with the highest levels of comfort, service and cuisine available. In more remote locations, hotel standards may vary, but we always provide the best accommodation available for touring groups wherever we go.

### FACILITIES IN YOUR ROOM

#### Beds

Twin-bedded accommodation usually has two single beds, although some hotels present twin share accommodation as one double bed and one single bed. A double room is usually one double bed designed for two people to share.

#### Shower/Bath/Ensuite

All Travelmarvel accommodation will feature private facilities (with the exception of some remote locations – refer to itinerary).

Your bathroom will always have a shower, toilet, hand basin, towels and soap. Most have hair dryers too.

#### Television/Radio/Telephone

Most rooms will have a television, radio and telephone. However, in-room telephones can be expensive. Again, in a few remote areas, these room facilities may not be available.

#### Mini Bars/Refrigerators

With the exception of some remote locations, most hotels used on Travelmarvel tours feature a small refrigerator in the room. On many occasions, rooms feature a mini bar. This facility operates on an honesty system where you pay prior to departure for any drinks or snacks consumed. Please remember that these items can be expensive.

#### Tea/Coffee-Making

Your accommodation will provide complimentary tea and coffee-making facilities in your room (with the exception of some more remote locations).

### Laundry/Ironing Facilities

You will not find it necessary to bring a lot of luggage on tour as most of the hotels utilised will offer you free or coin-operated laundry facilities. Ironing facilities are also available either in the hotel laundry or an iron and ironing board will be supplied in your room.

### No Luggage Worries

Porterage is taken care of by your Travelmarvel Tour Director and Driver who will look after the efficient and safe handling of your luggage at all hotels, as long as your luggage conforms to size and weight requirements. See [page 2](#) for luggage requirements.

### SPECIAL REQUIREMENTS

If you have special requirements such as a preference for adjoining rooms, double beds or ground floor access and have not advised us, please contact us as soon as possible.

## INSIDER EXPERIENCES

Your Travelmarvel holiday covers all the must-see sights in Tasmania and also shines a light on the lesser-known wonders of its rich culture and history. Here's a taste of what you may expect:

### BEACONSFIELD MINE TOUR

Learn the rich and dramatic history of the region as you tour the Beaconsfield Mine and Heritage Centre. This tour is approximately 1.5 hours.

### WELCOME DRINK AND CANAPÉS AT JAMES BOAG BREWERY

Enjoy a selection of food platters, including Tasmanian cheeses, cured meats, dips and freshly cut vegetables.

### BRIDESTOWE LAVENDER FARM

Enjoy an exclusive Travelmarvel visit to the on-site distillery, take a guided tour of the distillery and sample the unique lavender-inspired fare.

### FREYCINET NATIONAL PARK

Take in the spectacular surrounds as you make your way through Freycinet National Park accompanied by a naturalist guide, set beneath towering pink granite peaks and edged by white sandy beaches with glittering azure seas.

### PORT ARTHUR HISTORIC SITE

Explore the gardens, grounds and buildings that are full of rich history, experience fascinating interactive exhibits and enjoy a cruise around the Isle of the Dead.

### ANVERS CHOCOLATE FACTORY

In Latrobe's House of Anvers, be guided through the chocolate factory and witness the staff tempering, moulding and enrobing fine couverture chocolates, truffles, pralines, fudges and more.

## ENHANCE YOUR JOURNEY

### ENHANCE YOUR JOURNEY

Travelmarvel provides more opportunities to pursue your special interests and enhance your journey with a range of select experiences.

**Please note:** some select experiences must be pre-booked and paid for prior to travel. All experiences are subject to availability and minimum numbers sometimes apply. Refer to your Enhance Your Journey flyer or the Travelmarvel website for further information.

### BRUNY ISLAND CRUISE

Visit Bruny Island on an award-winning eco-cruise. Hosted by local guides, cruise around Fluted Cape, spot native wildlife and perhaps see some dolphins. Informative and entertaining guides will take you on a full-day tour from Hobart, which includes a three-hour wilderness cruise, a scenic bus tour from Hobart to Bruny Island return, morning tea and lunch. In the morning, you will depart for a cruise along the Bruny Island coastline and around Fluted Cape before returning to Adventure Bay for a delicious and relaxing lunch before heading back to Hobart.

### BICHENO PENGUIN TOUR

Gain an insight into the life of the remarkable and enchanting little penguins, or fairy penguins, as they are popularly known. The penguins are present throughout the year, with as many as 600 coming ashore at the peak of the season.

## USEFUL WEBSITES

#### Travel Doctors:

##### Australia:

[traveldoctor.com.au](http://traveldoctor.com.au)  
[travelclinic.com.au](http://travelclinic.com.au)  
[travelvax.com.au](http://travelvax.com.au)

##### New Zealand:

[worldwise.co.nz](http://worldwise.co.nz)

##### United Kingdom:

[fitfortravel.nhs.uk/home](http://fitfortravel.nhs.uk/home)  
[travelhealthpro.org.uk](http://travelhealthpro.org.uk)  
[masta-travel-health.com](http://masta-travel-health.com)

#### Travel Advisory:

Australia: [smartraveller.gov.au](http://smartraveller.gov.au)

New Zealand: [safetravel.govt.nz](http://safetravel.govt.nz)

United Kingdom: [gov.uk](http://gov.uk)

#### Customs:

Australia: [homeaffairs.gov.au](http://homeaffairs.gov.au)

New Zealand: [customs.govt.nz](http://customs.govt.nz)

United Kingdom: [gov.uk/browse/abroad/travel-abroad](http://gov.uk/browse/abroad/travel-abroad)

#### Visa Information:

Australia: [smartraveller.gov.au](http://smartraveller.gov.au)

New Zealand: [safetravel.govt.nz](http://safetravel.govt.nz)

United Kingdom: [gov.uk](http://gov.uk)

Climate: [climate-zone.com](http://climate-zone.com)

Time: [timeanddate.com/worldclock](http://timeanddate.com/worldclock)

Currency Conversion: [xe.com](http://xe.com)

## TRAVELMARVEL TRAVEL CENTRES

#### Australia

Building 4, Level 1, 15 Cochranes Road,  
Moorabbin Vic 3189

**P:** 1300 300 036 (within Australia)

**E:** [info@travelmarvel.com.au](mailto:info@travelmarvel.com.au)

**W:** [travelmarvel.com](http://travelmarvel.com)

#### New Zealand

Level 1, 20 Augustus Terrace,  
Parnell, Auckland 1052

**P:** 0800 278 800 (within New Zealand)

**E:** [info@travelmarvel.co.nz](mailto:info@travelmarvel.co.nz)

**W:** [travelmarvel.com](http://travelmarvel.com)

#### United Kingdom

3rd Floor, 52 Grosvenor Gardens,  
London SW1W 0AU

**P:** 0800 012 6686 (within the UK)

**E:** [info@aptouring.co.uk](mailto:info@aptouring.co.uk)

**W:** [travelmarvel.com](http://travelmarvel.com)

#### North America

Suite 530, World Trade Centre,  
999 Canada Place, Vancouver,  
British Columbia, V6C 3E1

**P:** +1 778 300 1058 (within North America)

**W:** [travelmarvel.com](http://travelmarvel.com)

**TRAVELMARVEL** 

Travel More

This booklet is designed as a guide to assist you when preparing for your tour. Much of the information within is subject to change and, while all care has been taken to ensure information is correct at the time of printing, we cannot take responsibility for any subsequent alterations. Some images within this publication are courtesy of Tourism Tasmania: Luke Tscharke, Kelly Slater; Gordon River Cruises. Effective March 2025. TM-3183

Part of APT  
Travel Group

Follow us  
[@travelmarvel](https://www.facebook.com/travelmarvel)

