



Luxury Travel
since 1927

Mediterranean Small Ship Cruising to a T.

ESSENTIAL TOUR INFORMATION

PREPARE FOR YOUR TRIP

Passports

A valid passport is required with a minimum validity of six months from your date of return. Always carry your passport and other travel documents in your hand luggage while travelling, or in the safe of your ship or hotel room. Keep photocopies of these documents in a separate bag while travelling and leave a copy at home with family or friends in case of an emergency.

Visa

Passengers may need to obtain a single or multiple entry visa(s) for destinations visited on a cruise. The visas required for each country can be determined by contacting the relevant embassy. While APT provides guidelines for Australian and New Zealand passport holders, visa regulations often change, so it is vital passengers consult with the appropriate consulates to ensure applicable visas for countries have been obtained prior to departure. If you have other travel arrangements pre or post cruise, please check the individual country entry requirements.

Travel Insurance

We strongly recommend that you take out comprehensive travel insurance that will cover any overseas medical costs, as well as medical evacuation, loss of luggage, and any land or air charges that may occur due to cancellation, natural disasters, or strike before you depart. Make sure you confirm that your insurance covers you for the whole time you'll be away and check what circumstances and activities are not included in your policy. Ensure all pre-existing medical issues are declared to the insurer so that non-covered conditions are ascertained in advance. Have the details recorded and accessible at all times during travel.

We recommend your travel insurance includes coverage of events such as itinerary disruption, as we will not be liable for any direct or indirect costs that you incur as a result of such an event or other factors beyond our control. Please add your insurance policy details to your tour personaliser. We also recommend your policy includes coverage for

COVID-19 related events such as quarantine expenses, flight changes, cancellation fees, etc.

General Physical Fitness

APT cruises and tours are not physically demanding; however, because of the nature of many of the sites you will be visiting, some tours will require a good level of fitness and health to participate. Some trips may not be appropriate for guests with certain medical conditions and physical restrictions. Walking tours are often on uneven ground, such as cobblestones and may include stairs as well as steep inclines. You should be able to stand on your feet for an extended period of time to visit museums, attractions and other sites, as well as when checking in for flights and cruises and at Customs and Immigration.

Small Ship Expedition itineraries require a good level of health and fitness for embarkation/disembarkation of local tenders or Zodiacs for shore excursions. You must be able to climb ramps and step into these smaller boats. While our crew is always there to lend a steady hand, for safety reasons, they are not able to lift passengers in and out of local tenders or Zodiacs. We highly recommend selecting a tour with an activity level suited to your fitness, health and mobility.

Gratuities

Gratuities are included for cruise staff and local guides on Small Ship Cruises. Tipping cannot be redeemed for a cash refund.

Currency and Spending Money

We recommend that you carry minimal cash with you to Europe. On arrival, the most convenient way to acquire money is via an ATM. Before you depart, ensure your credit cards are valid for at least 30 days after your proposed date of return and that they are activated. It's a good idea to verify with your bank that your card will work overseas. We also recommend that you obtain a PIN number for any credit cards, as many establishments will not accept signature only.

You can obtain local currency at the airport or train station when ATMs are available, but we advise to always carry €50 emergency cash. This should be enough to get you into town to withdraw more money. Carrying cash also covers restaurant bills and other services. Please note that hotel receptions and after-hours money exchanges carry high commissions and some stores do have a minimum spend amount before accepting credit cards.

The euro (€) is the official currency in western European countries. For the most up-to-date exchange rate, please check with your bank, or www.xe.com (universal currency converter).

Valuables and Security

Do not take anything with you that will create emotional or financial hardship if lost or stolen. Carry all documents, money, passport and tickets with you. Do not carry these important items in your suitcase. You may find a money belt (worn inside clothing) useful while travelling. Never leave hand luggage unattended or out of sight in hotel lobbies or dining rooms. Avoid solo exploration of unfamiliar streets or areas. You should also avoid excessive displays of jewellery or cash. When sightseeing, keep all valuables locked in the safe in your room or suite.

See Your GP

Your GP or travel clinic is the best source of information about preventative measures, including vaccinations. We recommend all travellers consult their GP or local travel clinic for detailed advice to ensure maximum pre-travel preparation. Please take a copy of your travel itinerary with you to assist with the recommendations of appropriate medication and vaccinations. If you have health problems, ask your doctor to prepare your medical history for a foreign doctor. It should include your name, address, emergency contact, blood type, medical history, current medications and dosages, drug allergies, reasons for prior hospitalisation, and a list of vaccinations and dates.

A copy of your prescriptions is vital in case of any health problems. Prepare a list of your medications, including the name, dosage, prescribing doctor and their phone number. Pack sufficient medication for the duration of your tour. Your medication should be kept close at hand in your purse or carry-on bag. We recommend carrying a list of your medications in case they are lost, and remember to leave everything in its original container so it can be easily identified. It is also a good idea to bring a copy of your prescription for glasses or contact lenses.

Get Walking

As your tour or cruise will involve some sightseeing by foot, and you will be required to embark/disembark ships and/or other forms of transport, we recommend you start exercising ahead of time. In the lead-up to your trip, we recommend you start walking three times a week (including some steps), building up to an hour at a time. This will ensure you have the stamina and energy to see and appreciate all the sights your tour/cruise has to offer. You should ensure your walking shoes fit properly and have been broken-in prior to departure.

Allergies

If you have a food allergy or another condition that needs to be managed on tour, please advise your booking agent as soon as possible, as well as your Cruise Director upon arrival, as most suppliers require advance notice to accommodate this. In some cases you might be asked to fill out a form or waiver.

On Tour

Practicing good hygiene is vitally important in stopping the spread of common viral infections such as colds, flu or gastro, which can spread quickly.

Practice Good Hygiene:

- Washing your hands is the most effective way to reduce the risk of contracting and spreading infections.
- Health experts recommend you wash your hands often with hot water and soap for 20 seconds or longer before eating, after sneezing or coughing and after touching high-contact surfaces, such as door knobs, elevator buttons and railings.
- Please be mindful of your fellow travellers with respect to coughing, sneezing and the disposal of used tissues.
- Hand sanitiser dispensers are located in various public areas on board all of our ships. Please make sure you make use of these when reboarding and before all meals.

Colds and Flu

Viral respiratory infections are the most common infectious illnesses affecting travellers. Colds and flu are primarily spread by people coughing, so please practice hygiene and respiratory courtesy – wash your hands often, cover your coughs and sneezes and use anti-bacterial wipes or hand sanitiser frequently (i.e. after shore excursions, prior to meals and throughout the day). Influenza is commonly contracted while travelling overseas. The flu vaccine protects against flu viruses expected to be prevalent during the current flu season. You should discuss this with your GP.

Gastro and Traveller's Diarrhoea

Traveller's Diarrhoea is the second most common infectious illness affecting travellers. The illness can be due to a number of different bugs including viruses and bacteria. Viral gastroenteritis is generally spread by person-to-person contact, whereas bacterial gastroenteritis is generally spread from consuming contaminated food or water. Symptoms can include fever, nausea, vomiting, diarrhoea and abdominal pain. The incubation for the illness is variable depending on the cause. Symptoms are generally self-limiting and treatment includes rest, rehydration, simple diet, anti-nausea and anti-diarrhoeal medications. Antibiotics are generally reserved for use when symptoms are more severe or protracted (e.g. fever, abdominal pain, bloody diarrhoea or duration of symptoms for more than two days). Strict personal hygiene measures, particularly hand washing, helps protect you from getting sick and, of course, spreading the infection to others.

Sun Exposure and Dehydration

The weather will be variable on your tour. Drinking plenty of water is important to prevent dehydration. A hat and good sunscreen are important for preventing sunburn, even on overcast days.

Sea Sickness

As on any sea vessel, some marked motion may be anticipated in certain areas, dependent on weather and season. While most ships are fitted with stabilisers to reduce the roll, it is recommended that you bring anti-motion sickness medication or precautions just in case, even if you have never experienced motion sickness in the past. To minimise the effects of motion sickness, avoid alcohol, tobacco and confined spaces.



Alanya, Türkiye

APT Health and Safety Protocol

APT has created a Health and Safety Protocol, as well as COVID-19 protocols, that all our Cruise Directors are required to adhere to. You may be requested to assist in reducing the spread of viruses if you are showing symptoms while on tour. If you're showing symptoms of a cold or virus on tour, you may be asked to have meals in your room or cabin instead of the dining room, or remain in your cabin until the symptoms improve. For more information on these protocols, please refer to our website.

KNOW BEFORE YOU GO

Luggage

As a general rule, airlines permit passengers in economy class to check one piece of luggage that does not exceed 160cm or weigh more than 20kg. We advise you to contact your airline carrier or travel agent for specific information prior to departure, as size and weight limitations may vary and are subject to change. Each passenger is entitled to take one piece of luggage on your APT cruise or tour that does not exceed these specifications. Please limit your hand luggage to one bag with a maximum weight of 7kg.

What to Pack

We recommend that you pack a variety of light-to-medium weight clothing, plus rain wear in case of cooler or wet weather. Layers are a good option to cover a range of temperatures and to suit changing conditions. Comfortable footwear is a must, as some excursions involve walking on steps or ramps to embark and disembark. The dress code is relaxed. Light, comfortable clothing is ideal for during the day, but smart casual clothing for evenings on board the ship is recommended. You may wish to bring something a little dressier for the welcome and farewell dinners.

If your sightseeing includes churches, monasteries, synagogues or mosques, dress casually, but keep your clothes clean and ensure sufficient body cover, for example cover your shoulders and wear trousers or a knee-length dress.

We believe the below list will be useful when packing:

- Waterproof jacket
- Sturdy and comfortable walking shoes or runners with a good grip
- Sunglasses, sunscreen and a sun hat
- Insect repellent
- Umbrella
- Passport wallet and money belt (cash, credit cards, bank cards, identification)
- Binoculars
- Batteries/charger and spare memory card for your camera
- A universal adaptor
- Small backpack for day use
- USB flash drive for sharing photos and images
- Travel alarm clock and ear plugs
- Personal first aid kit
- Local language phrase book

Although you will be provided with the basic toiletry items (i.e. shampoo, conditioner, soap, body lotion) in your suite on board the ship and in hotel rooms, you may want to bring your own brands or additional items to suit your personal needs. Travel-size toiletries are a good idea to reduce luggage weight. Place them in plastic bags to avoid leaks.

Pack a Medical Kit

A small medical kit is recommended for all travellers. Pharmacies in large cities will likely stock the most basic medicines and supplies, but they may be difficult to access and a script may be required for some medications.

Water and Food Safety

When visiting countries where you are unsure about general hygiene practice, please take care if buying food from street vendors or in small restaurants away from your hotel, cruise ship or recommended venues. At these places, avoid raw fruit and vegetables, dairy products (including ice-cream), as well as meat and fish not properly cooked.

It is generally safe to eat cooked meats and vegetables prepared in tourist hotels and tourist area restaurants. Fruit that you peel yourself is considered safe. You can feel safe eating anything served to you at the tour hotels and while on board your cruise. Don't buy alcohol from street vendors.

Your medical kit should include:

- Your preferred cold and flu medication (e.g. cold and flu tablets, throat lozenges and nasal decongestant).
- Your preferred painkiller (e.g. paracetamol or ibuprofen).
- Medicine for gastrointestinal upsets (e.g. antacids, 'stoppers' for diarrhoea and a laxative for constipation).
- Other supplies including elastic bandages, blister pads, scissors, thermometer, tweezers and eye drops for dry eyes.

Disruption to Cruising and Itinerary Arrangements

Itineraries are subject to alteration without notice and are intended as a guide only. Although every effort will be made to keep them as they are shown in the brochure and final documents, deviations to the planned cruise/touring itineraries and hotels are possible due to road, weather conditions, strikes, or other reasons beyond APT's control. Should conditions render cruise/land touring routes unsafe for navigation, APT reserves the right to provide alternative services including, but not limited to, accommodation not on the docked ship and/or substitute touring arrangements.

The nature of Small Ship Expedition Cruising is that you will take advantage of opportunities as they occur to enhance your cruise – this may impact other itinerary inclusions. The Captain and Expedition Leader will take responsibility for decision making in this regard. No refund is available under these circumstances. We strongly recommend you take out comprehensive travel insurance that includes coverage for events such as these.

APT can give no guarantee as to exact arrival and departure times for carriers and operators used by APT on the tour and APT will not be liable for failure to make connections with any other services or attractions beyond its control. If accommodation listed becomes unavailable, APT reserves the right to substitute hotels with alternative accommodation of a similar standard.

Adaptors and Electricity

Electricity is 220V on board the Seabourn Encore and Ovation. A plug adaptor is necessary if you plan to bring appliances from home. Adaptors can be purchased on board your river ship.

Hotel Accommodation

Hotels throughout your journey are selected based on their idyllic locations, usually within city centres for easy access to sightseeing, or in unique and breathtaking locations. Please note many European hotels include a standard shower over bath. On our Small Ship Cruises, which journey off the beaten path, five-star hotels are not always available. However, we have selected a range of unique, charming and authentic properties to enhance your experience.

The official check-in time at hotels in Europe is from 3pm local time, however, where possible, the hotel will try to have your room available earlier. If your flight arrives in the morning, luggage can be dropped off at the hotel before check-in and delivered to your room later. You may be required to present a credit card upon check-in to cover incidentals. If you do not have a credit card, a monetary deposit in local currency may be required. Amounts differ for each hotel. Normal checkout times vary but are usually at 11am or noon. If you have a late

afternoon or evening flight, most hotels have a luggage room where you can store your luggage until you depart for the airport.

Coach Travel

To avoid serious injury, passengers must remain seated at all times while the coach is in motion. Some coaches have a toilet on board, however, the coach will be making regular stops at facilities. Hand luggage and other personal items should be safely stored in the overhead luggage racks or under your seat to keep the aisles clear.

Heavy items and hard suitcases shouldn't be stored overhead. No passengers are permitted to remain on the coach during stops. Ensure you do not leave valuables on the coach. Please follow these safety precautions and take the time to note all emergency exits. If fitted, seat belts must be worn.

Language

The official language used by APT staff worldwide is English. All staff, crew and local guides speak fluent English throughout Europe. All guided tours, announcements and lectures will be presented in English.

AT THE AIRPORT

Delayed or Missed Flights

In the unfortunate event that you miss a flight completely or that you are delayed substantially, please advise the airline representative that you are a cruise passenger bound for a specific start location, date and time. Be sure to advise APT of your new flight details immediately.

Please call (not SMS/text message) the APT Europe operations staff on +49 180 5009 648 with your new flight details. They will make every effort to ensure you are met on arrival. If you are not met due to a delayed or missed flight, please organise a transfer and retain any receipts, in case you need to make a claim with the airline or travel insurance company. Please see your itinerary for applicable phone numbers.

Check-In

It is important that you arrive at the airport at least two to three hours before domestic flights (which includes internal flights within Europe) and three hours in advance for international flights. This will allow you time to check your baggage, present your passport and ticket, get seat assignments and boarding passes, and make your way through security procedures to the boarding area. Please check the requirements specific to your airline and airport to ensure you arrive at the airport at the correct time. Early morning flights may require you to check-in the day before. Airlines have little leniency if flights are missed.

Restrictions – Checked Luggage

International airlines may impose fees or require you to remove articles if weight or size limits are exceeded. We recommend you contact your airline(s) or travel agent for specific information prior to departure, as size and weight limits can vary between airlines. Make sure that you do not include anything of high value (personal or financial) within your checked luggage. This includes, but is not limited to, jewellery, cameras, video equipment, reading/sunglasses, laptops and other computer or electronic equipment and medication. You must also ensure that all checked luggage has a suitable lock attached.

Restrictions – Hand Luggage

For your comfort, limit hand luggage to one bag that fits under your aircraft seat or in the overhead compartment. Make sure you have your passport, airline tickets, medication and all your travel documents with you in your hand luggage. For security reasons, keep all unchecked luggage in your immediate possession. Unattended luggage can be confiscated by airport personnel.

Luggage Tags

We recommend that you attach a luggage tag to both your suitcase and hand luggage. It is also a good idea to put a label with your name, address and telephone number on the inside of your suitcase and hand luggage.

Learn About Your Destination

It may be helpful to do a little research on destinations that you will be visiting. Familiarise yourself with the areas, cities, the languages spoken and relevant transport information.

During your travels, you will encounter new customs and different lifestyles. Despite language barriers, a smile is universal. Friendliness and tolerance towards others, including your fellow travellers, Cruise Director and local guides, is essential to everyone's enjoyment of your European tour.

Many international countries may be different from anything you have experienced before. Differing cultures and crowds can result in initial culture shock, but should be seen as an exciting new adventure. APT encourages you to travel with patience and a sense of humour, to ensure you get the most magical moments out of your holiday.

Lost or Delayed Luggage

Sometimes luggage is delayed during air transit. It is recommended to take a change of clothing and any essential medication in your hand luggage or pack some clothing in your travel companion's bag. Place a copy of the ship and/or hotel contacts inside your hand luggage. Claims for reimbursement should be submitted directly to the airline – a claim form should be filled out at the appropriate airline desk upon arrival. If you need assistance in contacting the airlines for information regarding your delayed luggage, please ask your Cruise Director or local guide.

Airport and Airline Security

Most countries observe the following guidelines regarding liquid, aerosol and gel restrictions on flights. However, we advise you to check with your airline for clarification of regulations before you leave. Each container of liquids, aerosols or gels in your carry on luggage must be 100ml or less. All must be sealed in a transparent, one litre (or less) resealable plastic bag.

You may still carry prescription medicines and non-prescriptive medicines that you may need for the flight through the screening point. Proof of Need may be required. You will have to surrender any liquids, aerosols or gels greater than 100ml that you are carrying at the screening point. This includes duty free items (at many airports, you can purchase duty free items after you have passed through the screening point for your international flight).

Items allowed include empty containers such as mugs or flasks, cosmetics and toiletries such as sanitary items, talcum powder, contact lenses and lens solution, solid foods, medicines including prescribed medication (e.g. insulin) and essential non-prescribed medication.

Items over 100ml not allowed include drinks in cans and bottles; liquid cosmetics and toiletries that are in liquid or gel form such as perfumes, creams and products in pressurised containers such as hairspray, shaving foam/gel and aerosol deodorants; and liquid-based food products.

Customs

To prevent the introduction of exotic pests and diseases on your return home, arriving travellers are screened and luggage is often inspected or X-rayed by customs or quarantine officers. All food and other such items of plant and/or animal origin must be declared.

In the Air

- Wear loose clothing and comfortable shoes during your flight.
- Eat light meals, drink plenty of water and minimise caffeine and alcohol consumption.
- Alleviate pressure in your ears by chewing gum, yawning, swallowing, or gently blowing your nose.

- Avoid wearing contact lenses during your flight as aircraft cabin air tends to dry them out.
- To avoid swollen legs and to reduce the risk of deep vein thrombosis, wear knee-length flight socks for all long haul flights and walk up and down the aisle to stretch your legs and get blood circulating. You could also do a few isometric exercises while seated (refer to your in-flight magazine for recommended exercise).
- If you arrive in the morning, try to sleep during your flight so you can stay awake until the evening. This will help you adapt to the new time zone and to avoid jet lag.

ARRIVAL AND DEPARTURE INFORMATION

Transfers

Transfers must be pre-arranged at the time of booking and flight details need to be provided to confirm this service. You will be welcomed on arrival by an APT representative, who will be holding an APT sign. If you cannot locate your transfer representative, refer to your itinerary for an emergency contact number to call. If you have independent travel arrangements prior to your APT tour and don't have an APT transfer, the tourist information office at your arrival city will be able to offer assistance with directions to the ship or hotel. If you transfer to the ship on your own, we recommend you check [aptouring.com/en-au/before-you-travel/port-details](https://www.aptouring.com/en-au/before-you-travel/port-details) to confirm the ship's docking location. If you require any assistance, please contact our European office on the numbers provided in your personal itinerary.

Ship Arrival and Departure

Official embarkation of the ship is at 4pm, which gives staff time to prepare your suite. On departure, checkout is at 9am.

Docking Information

Passengers making their own travel arrangements to the ship will need to check the port address online prior to arrival.

Docking Position

Please note that during port stops, ships often dock side by side, which may obstruct views and require you to pass through other ships to embark or disembark.

Important Information – Port Details

Due to the nature of cruising, port details are subject to change at any time. In order to provide you with the most accurate information possible, we ask that you visit our dedicated website to confirm your port details if you will be making your own way to the ship:

[aptouring.com/en-au/before-you-travel/port-details](https://www.aptouring.com/en-au/before-you-travel/port-details)

Please refer to the above website to confirm the port address within seven days of your cruise embarkation and again as close as possible to your departure for any last-minute changes.

Alternatively, if you are unable to access our website, please call your ship directly within 24 hours of your embarkation. You will find the details for your ship in your personalised APT itinerary.

SEABOURN ENCORE AND OVATION

Account and Payment Options

For your convenience, all purchases and paid services on board the Seabourn Encore and Ovation are billed to your shipboard account. At the end of the cruise, you will receive a total that can be paid with cash or credit card. The ships do not accept payments made by Diners Club cards, prepaid Visa or MasterCard, EFTPOS, Travelex cards, cash passports, prepaid cash cards or traveller's cheques. The onboard currency is US dollar (USD \$). Currency exchange between USD and EUR is available from Guest Services.

Services and Amenities

Air Conditioning and Heating

All suites have individual climate control. If you have any questions regarding your suite's air conditioning or heating, please check the instructions or enquire at the onboard reception.

Dining

All meals on board your cruise are included. Meals are served in the dining room in a single sitting. No table reservations can be made in the main restaurants. Vegetarian and gluten-free options are available, please notify APT of any special dietary requirements when making your booking.

Beverages

Aboard your cruise, coffee and tea are available free of charge throughout the day and during meals. Complimentary alcoholic and non-alcoholic beverages are available all day throughout your cruise, excluding French Champagne, premium spirits and selected wines – which are offered at an additional cost. Our staff are trained in the Responsible Service of Alcohol and are obligated by law to refuse service to any guest who, in their reasonable opinion, appears to be or is intoxicated, or behaves in an aggressive or offensive manner.

Room Service Dining

Room Service is available 24/7 for all cabin categories. Whether you wish to have breakfast in the privacy of your cabin, savour a snack in the middle of the day, or enjoy your dinner in an intimate setting,

our Room Service is available for you. Have a gourmet interlude and treat yourself from a varied menu at any time of day or night.

Laundry Service

For your comfort, a laundry service is available to all guests. You will find laundry pricing, bags and slips inside your cabin. During your entire cruise, your cabin attendant will be available to take care of washing and ironing your clothing within 48 hours. These are paid-for services and will be directly charged to your cabin account.

Self-service laundry and dry cleaning is not available.

Zodiacs and Tenders

Seabourn Encore and Ovation has Zodiacs on board to allow all passengers to be out at the same time. Passengers will need to be able to access the Zodiacs by stepping down a few steps. Some assistance will be given by the onboard crew and Expedition Team, but passengers will not be lifted in and out of the Zodiacs. The Zodiacs will be used for journeys ashore.

Local tenders may also be used at times, dependent on your cruise itinerary. Tenders are small local vessels used to ferry passengers to and from the ship when we are unable to dock in port and are therefore anchored just off the coast.

Elevator

All decks are accessible by an elevator located on board the Seabourn Encore and Ovation.

Boutique

Seabourn Encore and Ovation has an onboard boutique offering limited accessories and souvenirs, as well as a small selection of personal and toiletry items.

Wellness Centre

Seabourn Encore and Ovation offers a Wellness Centre with a sauna. Use of the equipment is at the sole risk of the user. There is no attendant on duty and, without limitation, APT and its affiliates are not responsible for any accident or injury sustained during the use of any exercise equipment. Shoes must be worn within the Wellness Centre.

Hair Dryers

Each suite is equipped with a hair dryer.

Pool

Seabourn Encore and Ovation features a swimming pool.

Internet

On Seabourn Encore and Ovation, wireless internet is also available; however, you will need to bring your own laptop or tablet to gain access. As all ships use a satellite system, routing may cause reception to be restricted at times.

Medical

On board the Seabourn Encore and Ovation there is a doctor and Medical Centre. You will be responsible for all charges that result from visiting either the onboard medical practitioner or a local medical facility. APT is not responsible for the type or quality of the medical services you receive.

Safe

All suites are equipped with a safe. It is recommended that you place your valuables in the safe when away from the suite. Items too large for the safe can be placed in the ship's safe, located at the reception desk.

Telephone

All suites are equipped with a telephone. It can be used to call between suites as well as from ship to shore. As the telephone system functions via satellite there may be times, depending on routing, when the phones are out of range. Instructions for phone use are provided in each suite. Any charges are placed on your shipboard account.

Television

There is a flat-screen television in each suite on board. As all ships use a satellite system, reception may at times be restricted or unclear as you cruise from port to port.

Smoking

Smoking is not permitted anywhere inside the ship, including balconies. The same policy applies for electronic cigarettes. For the safety and comfort of guests, your cooperation in observing the no-smoking policy is appreciated.

USEFUL INFORMATION

EMERGENCY CONTACT INFORMATION

The ship's phone systems operate on satellite reception and may not receive reception at times throughout the trip.

In an emergency, your family/friends can call APT during normal business hours on: 1300 278 278 (Australia).

In Europe

Should you for some reason require any extra assistance once in Europe, please call APT Europe Operations. In case of Emergency: +49 180 500 9648

Outside Europe

For extreme emergencies outside of business hours, please phone +61 (03) 8526 1700 and you will be diverted to APT's after-hours emergency phone.

Telephone Dialling Information

When calling from Australia to Europe, replace the '+' symbol with '0011'.

When calling from one European country to another, replace the '+' symbol with '00'.

For calls made within the country, please ignore the '+' symbol and the international numbers (the first two digits) and instead dial '0' followed by the number shown.

For all other international calls, please replace the '+' symbol with the international access number for the country you are in.

International Telephone Codes: www.countrycallingcodes.com.

Useful Websites

Travel Doctors:

Australia:

traveldoctor.com.au
travelclinic.com.au
travelvax.com.au

New Zealand:

worldwise.co.nz

United Kingdom:

fitfortravel.nhs.uk/home
travelhealthpro.org.uk
masta-travel-health.com

Customs:

Australia: customs.gov.au

New Zealand: customs.govt.nz

United Kingdom: hmrc.gov.uk/customs

Travel Advisory:

Australia: smartraveller.gov.au

New Zealand: safetravel.govt.nz

United Kingdom: gov.uk/foreign-travel-advice

Climate:

www.climate-zone.com

Time:

www.timeanddate.com/worldclock

Currency Conversion:

www.xe.com

APT TRAVEL CENTRES

AUSTRALIA

Building 4, Level 1, 15 Cochranes Road, Moorabbin, VIC 3189

P: 1300 278 278 (within Australia)

W: aptouring.com

NEW ZEALAND

Level 1, 20 Augustus Terrace, Parnell, Auckland 1052

P: 0800 278 687 (within New Zealand)

W: aptouring.com

UNITED KINGDOM

3rd Floor, 52 Grosvenor Gardens, London SW1W 0AU

P: 0800 012 6686 (within the UK)

W: aptouring.com

NORTH AMERICA

Suite 530, World Trade Centre, 999 Canada Place, Vancouver, British Columbia, V6C 3E1

P: 1800 290 8687 (within North America)

W: aptouring.com



This flyer is designed as a guideline to assist you when preparing for your tour. Much of the information within is subject to change and while all care has been taken to ensure all information is correct at time of printing, we cannot take responsibility for any subsequent changes. Printed in Australia. Effective September 2025. Australian Pacific Touring Pty Ltd. ABN 44 004 684 619. ATIA accreditation #A10825. APT-5831



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