



Luxury Travel  
since 1927

## Croatia to a T.

# ESSENTIAL TOUR INFORMATION

## Passports

A valid passport is required with a minimum validity of six months from your date of return. Always carry your passport and other travel documents in your hand luggage while travelling, or keep in the safe of your ship or hotel room. Keep photocopies of these documents in a separate bag while travelling and leave a copy at home with family or friends in case of an emergency.

## Visas

Passengers may need to obtain a single or multiple entry visa(s) for destinations visited on a Small Ship Cruise. The visas required for each country can be determined by contacting the relevant embassy. While APT provides guidelines for Australian and New Zealand passport holders, visa regulations often change, so it is vital passengers consult with the appropriate consulates to ensure applicable visas for countries have been obtained prior to departure. If you have other travel arrangements pre or post cruise, please check the individual country entry requirements.

## Luggage

As a general rule, airlines permit passengers in economy class to check one piece of luggage that does not exceed 160cm or weigh more than 20kg. We advise you to contact your airline carrier or travel agent for specific information prior to departure, as size and weight limitations may vary and are subject to change. Each passenger is entitled to take one piece of luggage on your APT cruise or tour that does not exceed these specifications. Please limit your hand luggage to one bag with a maximum weight of 7kg.

## Travel Insurance

We strongly recommend purchasing comprehensive travel insurance that will cover any overseas medical costs, as well as medical evacuation, loss of luggage, and any land or air charges that may occur due to cancellation, natural disasters, or strike, before you depart. Make sure you confirm that your insurance covers you for the whole time you'll be away and check what circumstances and activities are not included in your policy.

Ensure all pre-existing medical issues are declared to the insurer so that non-covered conditions are ascertained in advance. Have the details recorded and accessible at all times during travel.

We recommend your travel insurance includes coverage of events such as itinerary disruption, as we will not be liable for any direct or indirect costs that you incur as a result of such an event or other factors beyond our control. Please add your insurance policy details to your tour personaliser. We also recommend your policy includes coverage for COVID-19 related events such as quarantine expenses, flight changes, cancellation fees etc.

## What to Pack

We recommend that you pack a variety of light-to-medium weight clothing, plus rainwear in case of cool or wet weather. Layers are a good option to cover a range of temperatures and to suit changing conditions. Comfortable footwear is a must, as some excursions involve walking on steps or ramps to embark/disembark.

The dress code is relaxed. Light, comfortable clothing is ideal for during the day, but smart casual clothing for evenings on board the ship is recommended. You may wish to bring something a little dressier for the welcome and farewell dinners. There will be no black tie or formal evenings.



If your sightseeing includes churches, monasteries, synagogues or mosques, dress casually, but keep your clothes clean and ensure sufficient body coverage (for example, cover your shoulders and wear trousers or a knee-length dress).

**We believe the below list will be useful when packing:**

- Waterproof jacket.
- Sturdy and comfortable walking shoes or runners with a good grip.
- Sunglasses, sunscreen and a sun hat.
- Insect repellent.
- Umbrella.
- Passport wallet and money belt (cash, credit cards, bank cards, identification).
- Binoculars.
- Batteries/charger and spare memory card for camera (if required).
- A universal adaptor.
- Small backpack for day use.
- USB flash drive for sharing photos.
- Travel alarm clock and ear plugs.
- Personal first aid kit.
- Local language phrase book.

Although you will be provided with the basic toiletry items (i.e. shampoo, conditioner, soap and body lotion) in your suite on board the ship and in hotel rooms, you may want to bring your own brands or additional items to suit your personal needs. Travel-size toiletries are a good idea to reduce luggage weight. Place them in plastic bags to avoid leaks.

## Valuables and Security

Do not take anything with you that will create emotional or financial hardship if lost or stolen. Carry all important items including documents, money, passport and tickets with you. Do not place these items in your suitcase. You may find a money belt (worn inside clothing) useful while travelling.

Never leave hand luggage unattended in hotel lobbies or dining rooms. Avoid exploring unfamiliar streets or areas on your own. Avoid excessive displays of jewellery or cash. When sightseeing, keep all valuables locked in the safe in your room or suite.

## Adaptors and Electricity

Electricity is 220V on board the MV Lady Eleganza. A European plug adaptor is necessary for appliances from home.

## Language

All APT staff, crew and local guides throughout the world speak fluent English. All guided tours, announcements and lectures during your tour will be presented in English.

## General Physical Fitness

APT cruises and tours are not physically demanding, however, because of the nature of many of the sites you will be visiting, some tours will require a good level of fitness and health to participate. Some trips may not be appropriate for guests with certain medical conditions and mobility restrictions.

Walking tours are often on uneven ground (such as cobblestones) and may include stairs as well as steep inclines. You should be able to stand on your feet for an extended period of time to visit museums, attractions and other sites, as well as when checking in for flights and cruises and at customs and immigration.

## Allergies

If you have a food allergy or another condition that needs to be managed on tour, please advise your booking agent as soon as possible, as well as your Cruise Director upon arrival, as most suppliers require advance notice to accommodate this. In some cases you might be asked to fill out a form or waiver.

## Account and Payment Options

For your convenience, all purchases and paid services on board our ships are billed to your shipboard account. At the end of the cruise, you will receive a total that can be paid with cash or credit card. The ships do not accept payments made by Diners Club cards, prepaid Visa or MasterCard, EFTPOS, Travex cards, cash passports, prepaid cash cards or travellers cheques. The onboard currency is the Euro (€).

## Currency and Spending Money

We recommend you carry minimal cash with you to Europe. On arrival, the most convenient way to acquire money is via an ATM. Before you depart, ensure your credit cards are valid for at least 30 days after your proposed date of return and that they are activated. It's a good idea to verify with your bank that your card will work overseas. We also recommend that you obtain a PIN number for any credit cards, as many establishments will not accept signature only.

You can obtain local currency at the airport or train station when ATMs are available, but we advise to always carry €50 emergency cash. This should be enough to get you into town to withdraw more money. Carrying cash also covers restaurant bills and other services. Note that hotel receptions and after-hours money exchanges carry high commissions and some stores do have a minimum spend amount before accepting credit cards.

The Euro is the official currency in Croatia. For the most up-to-date exchange rate, please check with your bank, or [www.xe.com](http://www.xe.com) (universal currency converter).



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## STAYING HEALTHY ON HOLIDAY

It's important for you to be as healthy as possible before you travel, and to maintain your health by applying good hygiene practices while on tour. Respiratory and gastrointestinal illnesses, while usually minor in nature, can spread rapidly within a tour group, and have a major impact on everyone's enjoyment. APT is committed to reducing the spread of infections on tours, and asks that you read and follow our recommendations to ensure a healthy, safe and enjoyable holiday for you and your fellow travellers.

### Before You Go

#### Get Walking

As your tour or cruise will involve some sightseeing by foot, and you will be required to embark or disembark ships and/or other forms of transport, you will enjoy it more if you start exercising ahead of time. In the lead-up to your trip, we recommend you start walking, three times a week (including some steps), building up to an hour at a time. This will ensure you have the stamina and energy to see and appreciate all the sights your cruise has to offer. You should ensure your walking shoes fit properly and have been broken-in prior to departure.

#### See Your GP

Your GP or travel clinic is the best source of information about preventative measures, including vaccinations. We recommend all travellers consult their GP or local travel clinic for detailed advice to ensure maximum pre-travel preparation. Please take a copy of your travel itinerary with you to assist with the recommendations of appropriate medication and vaccinations.

If you have a medical condition, ask your doctor to prepare a document outlining your medical history for a foreign doctor. It should include your name, address, emergency contact, blood type, medical history, current medications and dosages, drug allergies, reasons for prior hospitalisation, and a list of vaccinations and dates.

Copies of your prescriptions are vital in case of ill health while on tour. Prepare a list of your medications, including the name, dosage, prescribing doctor and their phone number. Pack sufficient medication for the duration of your tour. Your medication should be kept close at hand in your purse or carry-on bag. Carry a list of your medications in case they are lost. Remember to leave everything in their original containers so they can be easily identified. It is also a good idea to bring a copy of the prescription for your glasses or contact lenses.

#### Pack a Medical Kit

A small medical kit is recommended for all travellers. Pharmacies in large cities will likely stock the most basic medicines and supplies, but they may be difficult to access and a script may be required for some medications.

#### Your medical kit should include:

- Your preferred cold and flu medication (e.g. cold and flu tablets, throat lozenges and nasal decongestant).
- Your preferred painkiller (e.g. paracetamol or ibuprofen).
- Medicine for gastrointestinal upsets (e.g. antacids, 'stoppers' for diarrhoea and a laxative for constipation).
- Other supplies including elastic bandages, blister pads, scissors, thermometer, tweezers and eye drops for dry eyes.

### In the Air

- Wear loose clothing and comfortable shoes during your flight.
- Eat light meals, drink plenty of water and minimise caffeine and alcohol consumption.
- Alleviate pressure in your ears by chewing gum, yawning, swallowing, or gently blowing your nose.
- Avoid wearing contact lenses during your flight as aircraft cabin air tends to dry them out.
- To avoid swollen legs and to reduce the risk of deep vein thrombosis, wear knee-length flight socks for all long haul flights, and walk up and down the aisle to stretch your legs and get blood circulating.

- If you arrive in the morning, try to sleep during your flight so you can stay awake until the evening. This will help you adapt to the new time zone and to avoid jet lag.

### On Tour

Practicing good hygiene is vitally important in stopping the spread of common viral infections such as colds, flu or gastro, which can spread quickly.

#### Practice Good Hygiene:

- Washing your hands is the most effective way to reduce the risk of contracting and spreading infections.
- Health experts recommend you wash your hands often with hot water and soap for 20 seconds or longer before eating, after sneezing or coughing and after touching high-contact surfaces (such as door knobs, elevator buttons and railings).
- Please be mindful of your fellow travellers with respect to coughing, sneezing and the disposal of used tissues.
- Hand sanitiser dispensers are located in various public areas on board all of our ships. Please make sure you make use of these when reboarding and before all meals.

#### Colds & Flu

Viral respiratory infections are the most common infectious illnesses affecting travellers. Colds and flu are primarily spread by people coughing, so please practice hygiene and respiratory courtesy – wash your hands often, cover your mouth when coughing or sneezing, and use anti-bacterial wipes/hand sanitiser frequently, i.e. after shore excursions, prior to meals and throughout the day.

Influenza is commonly contracted while travelling overseas. The flu vaccine protects against flu viruses expected to be prevalent during the current flu season. You should discuss this with your GP.

#### Gastro and Traveller's Diarrhoea

Traveller's diarrhoea is the second most common infectious illness affecting travellers. The illness can be due to a number of different bugs including viruses and bacteria. Viral gastroenteritis is generally spread by person-to-person contact, whereas bacterial gastroenteritis is generally spread from consuming contaminated food or water. Symptoms can include fever, nausea, vomiting, diarrhoea and abdominal pain. The incubation for the illness is variable depending on the cause. Symptoms are generally self-limiting and treatment includes rest, rehydration, simple diet, anti-nausea and anti-diarrhoeal medications. Antibiotics are generally reserved for use when symptoms are more severe or protracted, e.g. fever, abdominal pain, bloody diarrhoea or duration of symptoms for more than two days. Strict personal hygiene measures, particularly hand washing, helps protect you from getting sick and of course spreading the infection to others.

### APT Health and Safety Protocol

APT has created Health & Safety as well as COVID-19 protocols that all our Cruise Directors are required to adhere to. You may be requested to assist in reducing the spread of viruses if you are showing symptoms while on tour. If you're showing symptoms of a cold or virus on tour, you may be asked to have meals in your room or cabin instead of the dining room, or remain in your cabin until the symptoms improve. For more information on these protocols, please refer to our website.

### Water and Food Safety

- When visiting countries where you are unsure about general hygiene practice, please take care if buying food from street vendors or in small restaurants away from your hotel, cruise ship or recommended venues. At these places, avoid raw fruit and vegetables, dairy products (including ice-cream) as well as meat and fish not properly cooked. It is generally safe to eat cooked meats and vegetables prepared in tourist hotels and tourist area restaurants. Fruit that you peel yourself is considered safe.
- You can feel safe eating anything served to you at the hotels on your tour and while on board your cruise.
- Don't buy alcohol from street vendors.

## Sun Exposure and Dehydration

The weather will be variable on your tour. Drinking plenty of water is important to prevent dehydration. A hat and good sunscreen are important for preventing sunburn, even on overcast days.

## Useful Health-Related Websites

### Australia

[www.traveldoctor.com.au](http://www.traveldoctor.com.au)

[www.travelclinic.com.au](http://www.travelclinic.com.au)

[www.travelvax.com.au](http://www.travelvax.com.au)

[www.smartraveller.gov.au/before-you-go](http://www.smartraveller.gov.au/before-you-go)

[www.tga.gov.au/travelling-medicines-and-medical-devices](http://www.tga.gov.au/travelling-medicines-and-medical-devices)

### New Zealand

[www.worldwise.co.nz](http://www.worldwise.co.nz)

### United Kingdom

[www.fitfortravel.nhs.uk](http://www.fitfortravel.nhs.uk)

[www.travelhealthpro.org.uk](http://www.travelhealthpro.org.uk)

## AT THE AIRPORT

### Check-in

It is important that you arrive at the airport at least two hours before domestic flights (which includes internal flights within Europe) and three hours in advance for international flights. This will allow you time to check-in your baggage, present your passport and ticket, get seat assignments and boarding passes, and make your way through security procedures to the boarding area. Please check the requirements specific to your airline and airport to ensure you arrive at the airport at the correct time. Early morning flights may require you to check-in the day before. Airlines have little leniency if flights are missed.

### Delayed or Missed Flights

In the unfortunate event that you miss a flight completely or that you are delayed substantially, please advise the airline representative that you are a cruise passenger bound for a specific start location, date and time. Be sure to advise APT of your new flight details immediately.

Please call (not SMS/text message) the APT operations staff on +49 180 5009 648 with your new flight details. They will make every effort to ensure you are met on arrival. If you are not met due to a delayed or missed flight, please organise a transfer and retain any receipts, in case you need to make a claim with the airline or travel insurance company. Please see your itinerary for applicable phone numbers.

### Checked Luggage Restrictions and Security

International airlines may impose fees or require you to remove articles if weight or size limits are exceeded. We recommend you contact your airline(s) or travel agent for specific information prior to departure, as size and weight limits can vary between airlines. Make sure that you do not include anything of high value (personal or financial) within your checked luggage. This includes, but is not limited to, jewellery, cameras, video equipment, reading/sunglasses, laptops and other computer/electronic equipment and medication.

### Hand/Carry-On Luggage Restrictions

For your comfort, limit hand luggage to one bag that fits under your aircraft seat or in the overhead compartment. Make sure you have your passport, airline tickets, medication and all your travel documents with you in your hand luggage. For security reasons, keep all unchecked luggage in your immediate possession. Unattended luggage can be confiscated by airport personnel.

### Luggage Tags

We recommend that you attach a luggage tag to both your suitcase and hand luggage. It is also a good idea to put a label with your name, address and telephone number on the inside of your suitcase and hand luggage.

### Lost or Delayed Luggage

Sometimes luggage is delayed during air transit. It is recommended to take a change of clothing and any essential medication in your

hand luggage, or pack some clothing in your travel companion's bag. Place a copy of the ship and/or hotel contacts inside your hand luggage. Claims for reimbursement should be submitted directly to the airline – a claim form should be filled out at the appropriate airline desk upon arrival. If you need assistance in contacting the airlines for information regarding your delayed luggage, please ask your Cruise Director or local guide.

### Airport and Airline Security

Most countries observe the following guidelines regarding liquid, aerosol and gel restrictions on flights. However, we advise you to check with your airline for clarification of regulations before you leave. Each container of liquids, aerosols or gels in your carry-on luggage must be 100ml or less. All must be sealed in a transparent, one litre (or less) resealable plastic bag.

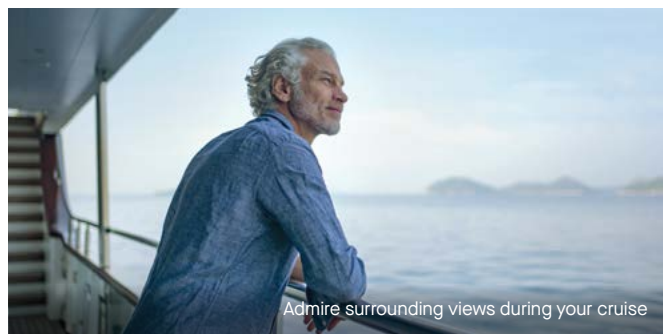
You may still carry through the screening point prescription medicines and non-prescription medicines that you need for the flight. Proof of Need may be required. You will have to surrender any liquids, aerosols or gels greater than 100ml that you are carrying at the screening point. This includes duty free items (at many airports, you are able to purchase duty free items after you have passed through the screening point for your international flight).

Items allowed include empty containers such as mugs or flasks, cosmetics and toiletries such as sanitary items, talcum powder, contact lenses and lens solution, solid foods, medicines including prescribed medication (e.g. insulin) and essential non-prescribed medication.

Items over 100ml not allowed include drinks in cans and bottles, cosmetics and toiletries in liquid or gel form such as perfumes and creams, and products in pressurised containers such as hairspray, shaving foam or gel, aerosol deodorants, and liquid-based food products.

### Customs

To prevent the introduction of exotic pests and diseases on your return home, arriving travellers are screened and luggage is often inspected or x-rayed by customs or quarantine officers. All food and other such items of plant and/or animal origin need to be declared.



Admire surrounding views during your cruise



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## IMPORTANT INFORMATION

### Croatia Luxury Yacht Cruising

In some ports, the ship will either dock alongside other ships or be at anchor (dependent on a destination's port facilities). Tenders are sometimes used to ferry passengers when the ship is at anchor. Shore excursions require disembarkation from the ship most days. Passengers must be aware of certain regulations involving tenders in order to ensure adequate safety:

- The driver is in charge of the boat and its operation. Please follow their instructions at all times to ensure your safety.
- Please ensure you wear suitable waterproof footwear with straps, and a good grip. Thongs/flip flops should not be worn.
- Passengers should also use a weatherproof bag or plastic bag to protect items such as cameras and binoculars.
- Always wear the safety vests provided. This is for your safety and is required at all times.
- Always accept the helping hands of crew members stepping in and out of the vessels.
- Minimise the number of separate articles you take along with you. Backpacks are ideal as they also enable you to have both hands free.
- Please ensure you have everything you need for your shore excursion before you leave.
- Your patience is appreciated.

### Embarkation and Disembarkation

We ask that our embarking guests not present themselves on board before the official embarkation time of 4pm.

Official disembarkation time for all luxury yacht vessels is 9am after breakfast, unless otherwise stated.

### Dining and Beverages

On board your ship, all meals are included. Meals on board are either buffet-style or served and there is one sitting with an open seating arrangement. When the weather permits, lunch and dinner can be enjoyed in the covered outside area of the Sun Deck. Please ask your Cruise Director for a list of recommended restaurants if you wish to dine ashore. While most restaurants accept major credit and debit cards, we recommend you check before ordering. Passengers are not permitted to consume their own alcohol on board. A complimentary bottle of water is also provided in your suite and is replenished upon request.

### Dietary Requests

Special dietary requests such as vegetarian or gluten free should be made with APT or your booking agent at the time of booking. We recommend that you contact the Hotel Manager or your APT Cruise/Tour Director once on board to reconfirm such requests. We regret that special dietary needs cannot be guaranteed, although our crew will make every effort to satisfy your requirements.

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## GENERAL INFORMATION

### Learn About Your Destination

It may be helpful to do a little research on the destinations that you visit. Familiarise yourself with the areas, cities, the languages spoken and relevant transport information. The more you know about your destination, the more you'll appreciate what you see when you arrive. During your travels you will encounter new customs and different lifestyles. Appreciate and enjoy the disparities as this process of discovery and understanding is one of the many joys of travelling. Despite language barriers, a smile is universal. Friendliness and tolerance towards others, including your fellow travellers, Tour/Cruise Director, onboard crew and local guides, is essential to everyone's enjoyment of the tour.

### Disruption to Itinerary

Under normal operating conditions, itineraries will be delivered as per the brochure. However, sometimes for reasons beyond our control, it may be necessary to make alterations to your itinerary. The nature of luxury yacht cruising is that you will take advantage of opportunities as they occur to enhance your cruise — this may impact other itinerary inclusions. The Captain and APT Cruise Director will take responsibility for decision making in this regard. No refund is available under these circumstances. We strongly recommend you take out comprehensive travel insurance that includes coverage for events such as these.

### Port Information

Please note docking locations are subject to change at any time. It is imperative you contact APT as close to ship embarkation as possible before your arrival to confirm port details. Port address details are available on our [website](#). Please check regularly for updates.

We recommend checking these details within seven days of your sailing — and again as close as possible to departure for any last-minute changes. We will post changes to embarkation details as soon as we are advised. If you need further assistance, please contact us on 1300 278 278.

### Sightseeing and Shore Excursions

Shore excursions are at the heart of every destination, a way for you to experience the history, culture and cuisine with knowledgeable local guides.

Sightseeing and shore excursions are included in every port of call. You can join as many excursions as you like or do as little as you choose during the entire voyage. Your APT Cruise Director will provide detailed information when on board. Most excursions will involve walking, so we suggest getting in good physical shape before departure.

We will provide you with a headset and earpiece (Quietvox audio system) to use when visiting particular attractions. This will assist you with hearing the commentary wherever you may be. You will then have the freedom and flexibility to walk around the site on your own and not miss out on any information.

### Onboard Experience

On board our ships, you will find an atmosphere that is warm, peaceful and akin to a private yacht where you can learn about the wonders of nature, culture and history in the company of like-minded travellers. A little music in the lounge or bar after dinner, guest speakers and daily briefings all contribute to make any voyage aboard our luxury yachts an unforgettable and wonderful experience.

The daily program on board is in the capable hands of your Cruise Director and staff who coordinate with the Captain and Officers to make the most of each day. Briefings and talks will be provided throughout the voyage along with a 'Daily Cruiser' which is distributed every evening to your suite outlining the next day's activities.

# GENERAL COUNTRY INFORMATION

## Bosnia and Herzegovina

**Currency:** Bosnia and Herzegovina Convertible Mark

**Population:** 3.30 million

**Area:** 51,209 km<sup>2</sup>

**Capital:** Sarajevo

**Major Languages:** Bosnian, Croatian and Serbian

**International Dialling code:** +387

**Useful Phrases:** Zdravo (hello); dovidenje (goodbye)

## Croatia

**Currency:** Euro

**Population:** 3.89 million

**Area:** 56,594 km<sup>2</sup>

**Capital:** Zagreb

**Major Language:** Croatian

**International Dialling code:** +385

**Useful Phrases:** Sretan put (have a safe trip); možeš li pričati sporije (please speak more slowly); hvala (thank you)

## Slovenia

**Currency:** Euro

**Population:** 2.1 million

**Area:** 20,273 km<sup>2</sup>

**Capital:** Ljubljana

**Major Language:** Slovene

**International Dialling Code:** +386

**Useful Phrases:** Dober dan (hello); hvala (thank you); nasvidenje (goodbye); dobro jutro (good morning); dober večer (good evening)

# USEFUL INFORMATION

## Weather

All luxury yacht itineraries operate during the optimum time to visit the particular country or city.

## Useful Websites

**Climate:** [www.climate-zone.com](http://www.climate-zone.com)

**Time:** [www.timeanddate.com/worldclock](http://www.timeanddate.com/worldclock)

**Currency Conversion:** [www.xe.com](http://www.xe.com)

**International Telephone Codes:** [www.countrycallingcodes.com](http://www.countrycallingcodes.com)

**Customs Australia:** [www.border.gov.au](http://www.border.gov.au)

**Customs New Zealand:** [www.customs.govt.nz](http://www.customs.govt.nz)

**Customs UK:** [www.hmrc.gov.uk/customs](http://www.hmrc.gov.uk/customs)

**Australian Government Advisory & Consular Service:**

**New Zealand Government Advisory & Consular Service:**

[www.safetravel.govt.nz](http://www.safetravel.govt.nz)

**Australian Department of Transport & Regional Services:**

[www.homeaffairs.gov.au/about-us/what-we-do/travelsecure](http://www.homeaffairs.gov.au/about-us/what-we-do/travelsecure)

**UK Government Travel Advisory:** [www.gov.uk/foreign-travel-advice](http://www.gov.uk/foreign-travel-advice)

**Australian Embassies:** [www.embassy.gov.au](http://www.embassy.gov.au)

**New Zealand Embassies:** [www.mfat.govt.nz/en/embassies](http://www.mfat.govt.nz/en/embassies)

**British Embassies:** [www.gov.uk/government/world/organisations](http://www.gov.uk/government/world/organisations)

## Telephone Dialling Information

When calling from Australia to Europe, replace the '+' symbol with '0011'.

When calling from one European country to another, replace the '+' symbol with '00'.

For calls made within the country, please ignore the '+' symbol and the international numbers (the first two digits) and instead dial '0' followed by the number shown.

For all other international calls, please replace the '+' symbol with the international access number for the country you are in. Please refer to individual country information for international dialling codes.

## Emergency Contact Information

The ship's phone systems operate on satellite reception and may not receive reception at times throughout the trip.

In an emergency, your family or friends can call APT during normal business hours on: 1300 278 278 (Australia).

**In Europe:** Should you for some reason require any extra assistance once in Europe, please call APT Europe Operations. Mobile number (in case of emergency): +49 180 5009648

**Outside Europe:** For extreme emergencies outside of business hours, please phone (03) 8526 1700 and you will be diverted to APT's after-hours emergency phone.

# APT TRAVEL CENTRES

## AUSTRALIA

Building 4, Level 1, 15 Cochranes Road, Moorabbin, VIC 3189

**P:** 1300 278 278 (within Australia)

**W:** [aptouring.com](http://aptouring.com)

## NEW ZEALAND

Level 1, 20 Augustus Terrace, Parnell, Auckland 1052

**P:** 0800 278 687 (within New Zealand)

**W:** [aptouring.com](http://aptouring.com)

## UNITED KINGDOM

3rd Floor, 52 Grosvenor Gardens, London SW1W 0AU

**P:** 0800 012 6686 (within the UK)

**W:** [aptouring.com](http://aptouring.com)

## NORTH AMERICA

Suite 530, World Trade Centre, 999 Canada Place, Vancouver, British Columbia, V6C 3E1

**P:** 1800 290 8687 (within North America)

**W:** [aptouring.com](http://aptouring.com)



This booklet is designed as a guideline to assist you when preparing for your tour. Much of the information within is subject to change and while all care has been taken to ensure all information is correct at time of production, we cannot take responsibility for any subsequent changes. Effective January 2025. Australian Pacific Touring Pty Ltd. (ABN 44 004 684 619. ATIA accreditation #A10825). APT-5827

