



Luxury Travel
since 1927

Seabourn to a T.

ESSENTIAL TOUR INFORMATION

PREPARING FOR YOUR TRIP

Passports and Visas

A valid passport is required with a minimum validity of six months from your date of return. It is your responsibility to ensure that you meet necessary visa/permit entry requirements and pay all associated costs, unless it is stated that the costs are included in your tour price. Failure to obtain correct documentation may affect entry into certain countries on tour. APT suggests contacting the relevant consulates for the latest information on visa requirements, costs, and processing time. It is important to carry your passport and other travel documents in your hand luggage whilst travelling. For Australian and New Zealand passport holders seeking further visa information, or region-specific information, please visit: aptouring.com/en-au/before-you-travel/visa-requirements.

United Kingdom

Australians visiting the UK for less than six months and have no other UK immigration status will need an Electronic Travel Authorisation (ETA) to travel to or transit through the UK. Please visit <https://www.gov.uk/eta> for further information or to apply.

European Entry/Exit System

The new European Entry/Exit System (EES) started on 12 October 2025 for all non-EU nationals, including Australians, travelling in or out of the Schengen Area, who may be required to have their fingerprints and photo taken, and answer Schengen Border code questions. If you revisit the Schengen area within 3 years of creating your digital record, you'll only need to provide either your fingerprint or photograph at the border on entry and exit.

The registration process should only take a few minutes, but expect longer queues at immigration during the early stages after the process is implemented. Please visit <https://travel-europe.europa.eu/en/ees> for further information.

Travel Insurance

Travel Insurance is not included in your holiday package. We strongly recommend that you obtain comprehensive travel insurance that covers, without limitation, the full cost of your holiday, medical costs (including evacuation), loss of luggage and any additional charges for cancellations arising from transport disruptions, natural disasters and industrial actions such as strikes. Please ensure that your policy covers you for the entire duration of your trip, and check which circumstances and activities are not covered by your policy. Please ensure that all pre-existing medical issues are declared to the insurer so that any non-covered conditions are identified in advance. Keep a copy of your insurance policy handy in the event of an emergency.

Dietary and Allergies

If you have dietary requirements or allergies, please advise your booking agent as soon as possible, as well as your Tour/Cruise Director upon arrival. Most suppliers require advance notice to accommodate these requirements and, in some cases, you may be required to fill out a form or waiver. APT will make every effort to accommodate your requests; however, they cannot be guaranteed.

IMPORTANT SEABOURN INFORMATION

SEABOURN ONLINE CHECK-IN

Guests booked on a Seabourn cruise will receive their booking reference approximately 90 days prior to departure. All guests booked on Seabourn are required to complete an online check-in that includes a medical declaration. Click on 'My Booking' and follow the prompts to complete the check-in process.

Once the online check-in has been completed, guests are required to notify APT in writing of any changes to their medical condition.

Important: Online check-in closes three days before the cruise departure date. Those who wait to check-in at the terminal may be unable to board, even if they arrive before the vessel departs.

SEABOURN SOURCE APPLICATION

For guests booked on APT's *Hidden Gems of the Mediterranean* and/or *Greek Isles and Türkiye* Seabourn cruise in 2027, we recommend downloading the Seabourn Source application to your smart phone, laptop or tablet. The Seabourn Source app allows you to manage your account, obtain your digital boarding pass, book a shore excursion and more. Boarding passes are available for download approximately 50 days before sailing. You can pre-print the luggage tags at home. Alternatively, porters at the pier can also provide handwritten luggage tags if you're unable to pre-print them.

WHAT TO PACK

Smart casual attire is appropriate while aboard Seabourn vessels. For health and safety reasons, shoes must be worn in all public areas of the ship. While ashore, we recommend modest clothing when visiting religious sites such as churches, mosques and temples. Consider packing a lightweight scarf to carry during shore excursions, as it can be useful for covering your head or shoulders when required.

Travel documents and accessories:

- Passport and any required visas.
- Travel insurance policy, including the policy number and emergency contact details.
- Airline e-tickets, APT itinerary and Essential Informatio(electronically).
- Wallet or money belt (cash, credit cards, bank cards).
- Camera with memory card and charger.
- A universal adaptor and power board to charge multiple items.
- Personal medications and copies of prescriptions.
- Sunscreen, lip balm, sunglasses and sunhat.

- Travel-size toiletries (shampoo, conditioner, soap, body lotion, insect repellent).
- Sturdy and comfortable footwear such as runners with good grip.
- Windproof/waterproof jacket
- Small backpack/bag for day use
- Reusable water bottle (insulated recommended)
- Binoculars
- Bathers/swimsuit
- CPAP machine (if required)

Electrical current is 110 volts in all Seabourn suites. If bringing shavers from home, make sure that the appliance is dual voltage (it should have a switch for 110/220 volts).

Luggage Restrictions:

Each passenger is entitled to bring one piece of luggage not exceeding 160cm (63 inches) or weighing more than 20kg (44 pounds). An additional cost will be imposed to cover portorage for additional or excess luggage. Your Tour Director will advise you of the additional charge.

IMPORTANT INFORMATION REGARDING PORT DETAILS

Port details are subject to change at any time. In order to provide you with the most accurate information possible, we ask that you visit our dedicated website to check your port details.

- [aptouring.com/en-au/before-you-travel/port-details](https://www.aptouring.com/en-au/before-you-travel/port-details) (Australia)
- [aptouring.com/en-nz/before-you-travel/port-details](https://www.aptouring.com/en-nz/before-you-travel/port-details) (New Zealand)
- [aptouring.com/en-gb/before-you-travel/port-details](https://www.aptouring.com/en-gb/before-you-travel/port-details) (United Kingdom)

Please check the websites listed as close as possible to your departure date for any last-minute changes. If you cannot access the websites, please contact your hotel concierge or call our office at +49 180 500 9648 within 24 hours of embarkation.

AT THE AIRPORT

Reconfirmation of Flights

Please check your flight booking directly on the airline's website 24 hours prior to travel to ensure there have been no last-minute schedule changes. Your airline booking number can be found at the top of your e-ticket.

Delayed or Missed Flights

If you miss your flight or experience a significant delay, please inform the airline representative that you are travelling on a group tour with a specific start location, date and time. You must also notify APT immediately of your revised travel arrangements.

Airport Transfers

Airport transfers are included on the first and last day of the tour package. They are also included if you have booked pre-tour or post-tour accommodation with APT at the same hotel. You will be welcomed by an APT representative after clearing customs and collecting your luggage on arrival and transferred to your hotel. Transfers cannot be re-routed to other pick-up points or destinations. If you miss your pre-booked transfer, you must make your own way to the hotel at your own expense. Please check your personalised APT itinerary in your travel documents to ensure transfer details are indicated and correspond to your flight information.

STAYING HEALTHY ON HOLIDAY

See Your GP

Your family doctor or local travel clinic is the best source of advice on preventative health measures, including vaccinations. We recommend consulting your doctor or travel clinic approximately 60 days prior to departure to ensure you are fully prepared for your trip. Please take a copy of your itinerary with you to assist in determining any recommended medications or vaccinations.

If you have any pre-existing medical conditions, ask your doctor to prepare a medical summary for use by a foreign practitioner if required. This should include your name, address, emergency contact details, blood type, medical history, current medications and dosages, known drug allergies, reasons for any prior hospitalisations, and a record of vaccinations with dates.

Please have this information available when completing the In Case of Emergency form on Day One of your tour or cruise.

APT Health and Safety Protocol

APT has created a Health and Safety Protocol that all our Tour/Cruise Directors are required to follow. To help reduce the spread of illness while on tour, you may be asked to take precautionary measures if you're showing symptoms of a cold or virus. These may include wearing a face mask, eating meals in your room/cabin rather than in shared dining areas, or remaining in your cabin/room until symptoms improve. You will also be required to complete an In Case of Emergency form on Day 1 of your tour or cruise. For more information on these protocols, please refer to our website. (add Hyperlink to <https://www.aptouring.com/en-au/before-you-travel/healthandwellbeing>).

Cold and flu

If you are experiencing cold or flu-like symptoms while on tour, please use hand sanitiser regularly, especially before meals and throughout the day, and be considerate of fellow travellers by limiting close contact. Hand sanitiser dispensers are available in public areas on all ships and coaches, so make sure to use them when reboarding. If your symptoms worsen, notify your Tour/Cruise Director immediately so appropriate measures can be taken.

Sun Exposure

It is important to stay hydrated both while onboard and while exploring ashore. Drink plenty of water to prevent dehydration. Wearing a hat and applying high-quality sunscreen are important for preventing sunburn, even on overcast days.

Sea Sickness

As with any sea vessel, some motion may be felt in certain areas of the ship, depending on the weather and season. While most ships are equipped with stabilisers to minimise rolling, we recommend bringing anti-motion sickness medication or other precautions, even if you've not previously experienced motion sickness. Sea bands, which are clinically tested to help reduce nausea, may also provide relief. For best results, wear them throughout your cruise as a preventative measure.

ON TOUR INFORMATION

Lost / Delayed luggage

If you lose luggage or personal belongings prior to joining the tour, please contact your airline representative at the airport. If you lose luggage or personal belongings during your tour, please inform your Tour/Cruise Director immediately for assistance.

Tipping

Gratuities for your Tour/Cruise Director and local guides are included in the tour price. See your itinerary for any variations to the above. Tipping cannot be redeemed for a cash refund.

Shipboard Account and Payment Options

For your convenience, all purchases and paid services on board are billed to your shipboard account. At the end of the cruise, you will receive a total bill, which can be paid with cash or credit card. The onboard currency is USD (\$). Seabourn ships do not accept EFTPOS cards or cash passport cards.

Freedom of Choice™ Touring

Freedom of Choice Touring options are subject to availability, minimum/maximum numbers, and weather conditions. If you wish to book more than one tour per person, your Cruise Director can advise on availability and pricing. Some Freedom of Choice inclusions have minimum and maximum group sizes. If your first choice is unavailable, you may be asked to select an alternative. Please note that not all tours are offered on every itinerary or departure date. Certain activities and excursions are inherently adventurous and carry personal risk. Passengers must assess these risks themselves and accept full responsibility for their decision to participate. APT, as the booking agent, cannot be held liable for any personal risk or injury.

Disruption to Itinerary

Occasionally, due to circumstances beyond APT's control, it may be necessary to make changes to your itinerary. In such cases, the Captain and APT Cruise Director are responsible for all related decisions. No refunds are available for these changes. We strongly recommend that you take out comprehensive travel insurance that covers unforeseen events of this nature.

SHIP SERVICES AND AMENITIES

Laundry/Iron

Onboard laundry services are available, with a price list provided in your cabin. Please note that dry cleaning is not offered, and

self-service laundry facilities are not available. For safety reasons, irons may not be used in your cabin. will find a price list in your cabin.



USEFUL TRAVEL WEBSITES

Customs

Australia: homeaffairs.gov.au

New Zealand: customs.govt.nz

UK: gov.uk

US: <https://www.cbp.gov/>

Travel Advisory and Visa Information

Australia: smartraveller.gov.au

New Zealand: safetravel.govt.nz

UK: gov.uk/foreign-travel-advice

USA: <https://travel.state.gov/en/international-travel/travel-advisories.html>



This flyer is designed as a guideline to assist you when preparing for your tour. Much of the information within is subject to change and while all care has been taken to ensure all information is correct at time of production, we cannot take responsibility for any subsequent changes. Effective January 2026. Australian Pacific Touring Pty Ltd. ABN 44 004 684 619. ATIA accreditation #A10825. APT-7026

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