



Luxury Travel
since 1927

Europe to a T.

ESSENTIAL TOUR INFORMATION

Passports

A valid passport is required with a minimum validity of six months after your return date. Always carry your passport and other travel documents in your hand luggage while travelling, and keep them in the safe in your ship or hotel room. Keep photocopies in a separate bag while travelling and leave a copy at home with family or friends for emergencies.

Visa

Passengers may need to obtain a single or multiple entry visa(s) for destinations visited on a cruise. The visas required for each country can be determined by contacting the relevant embassy. While APT provides guidelines for Australian and New Zealand passport holders, visa regulations often change, so it is vital passengers consult with the appropriate consulates to ensure applicable visas for countries have been obtained prior to departure. If you have other travel arrangements pre or post cruise, please check the individual country entry requirements.

Luggage

As a general rule, passengers in Economy Class are allowed to check one piece of luggage with a maximum size of 160cm and weight of 20kg. We recommend contacting your airline carrier or travel agent for specific information prior to departure, as size and weight limitations may vary and are subject to change. Each passenger is permitted to bring one piece of luggage on your APT cruise or tour that does not exceed these specifications. Please limit your hand luggage to one bag with a maximum weight of 7kg.

Travel Insurance

We strongly recommend taking out comprehensive travel insurance that will cover any overseas medical costs, as well as medical evacuation, loss of luggage and any land or air charges that may occur due to cancellation, natural disasters or strike, before you depart. Confirm that your insurance covers the entire duration of your holiday and check what circumstances and activities are not covered by your policy.

Ensure all pre-existing medical conditions are declared to the insurer so that non-covered conditions are identified in advance. Have the details recorded and accessible at all times during travel.

Ensure your travel insurance includes coverage of events such as itinerary disruption, as we will not be liable for any direct or indirect costs that you incur as a result of such an event or other factors beyond our control. Please add your insurance policy details to your tour personaliser.

We recommend your policy includes coverage for COVID-19 related events such as quarantine expenses, flight changes and cancellation fees.

What to Pack

We recommend packing a variety of light- to medium-weight clothing, plus waterproof garments in case of cooler or wet weather. Layers are a good option to cover a range of temperatures and to suit changing conditions. Comfortable footwear is a must, as some excursions involve walking on steps or ramps to embark and disembark.

The dress code is casual. Light, comfortable clothing is ideal for during the day, and we recommend smart casual clothing for evenings on board the ship. You may wish to bring something a little dressier for the welcome and farewell dinners. There will be no black tie or formal evenings.

If your sightseeing includes visits to churches, monasteries, synagogues, or mosques, dress casually while ensuring your clothes are clean and provide sufficient body cover (for example, cover your shoulders and wear trousers or a knee-length dress).

We believe the below list will be useful when packing:

- Waterproof jacket.
- Sturdy and comfortable walking shoes or runners with a good grip.
- Sunglasses, sunscreen and a sun hat.
- Insect repellent.
- Umbrella.
- Passport wallet and money belt (cash, credit cards, bank cards, identification).
- Binoculars.
- Batteries/charger and spare memory card for your camera.
- A universal adaptor.
- Small backpack for day use.
- USB drive for sharing photos and images.
- Travel alarm clock and ear plugs.
- Personal first aid kit.
- Local language phrase book.

Although you will be provided with basic toiletries (i.e. shampoo, conditioner, soap, body lotion) in your suite on board the ship and in hotel rooms, you may want to bring your own brands or additional items to suit your personal needs. Packing travel-size toiletries is a good idea to reduce luggage weight. Store them in plastic bags to avoid leaks.

Valuables and Security

Do not take anything with you that will create emotional or financial hardship if lost or stolen. Carry all documents, money, passport and tickets with you — not in your suitcase. You may find a money belt, worn inside clothing, useful while travelling.

Never leave hand luggage unattended or out of sight in hotel lobbies or dining rooms. Avoid solo exploration of unfamiliar streets or areas. You should also avoid excessive displays of jewellery or cash. When sightseeing, keep all valuables locked in the safe in your room or suite.

Adaptors and Electricity

Electricity is 220 volts on board our river ships and throughout Europe. A plug adaptor is necessary if you plan to bring appliances from home. Adaptors can be purchased on board your river ship.

Language

The official language used by APT staff worldwide is English. All staff, crew and local guides speak fluent English throughout Europe. All guided tours, announcements and lectures will be presented in English.

STAYING HEALTHY ON HOLIDAY

It's important for you to be as healthy as possible before you travel, and to maintain your health by applying good hygiene practices while on tour. Respiratory and gastrointestinal illnesses, while usually minor in nature, can spread rapidly within a tour group and have a major impact on everyone's enjoyment. APT is committed to reducing the spread of infections on tours, and asks that you read and follow our recommendations, to ensure a healthy, safe and enjoyable holiday for you and your fellow travellers.

Before You Go

Get Walking

Your tour or cruise will involve some sightseeing by foot, and you will be required to embark and disembark ships and other forms of transport. Therefore, you will enjoy it more if you start exercising ahead of time.

General Physical Fitness

APT cruises and tours are not physically demanding, however, due to the nature of many of the sites you visit, some tours will require a good level of fitness and health to participate. Some trips may not be appropriate for guests with certain medical conditions and physical restrictions. Walking tours are often on uneven ground or cobblestones, and may include stairs or steep inclines. You should be able to stand on your feet for extended periods, whether visiting museums and other sites, or during check-ins for flights, cruises, and at customs and immigration.

Allergies

If you have a food allergy or any other condition that needs to be managed on tour, please advise your booking agent as soon as possible, as well as your Cruise Director upon arrival, as most suppliers require advance notice to accommodate this. In some cases, you may be asked to fill out an allergy form or waiver.

Account and Payment Options

For your convenience, all purchases and paid services on board our river ships are billed to your shipboard account. At the end of the cruise, you will receive a total bill that can be paid with cash or credit card. The ships do not accept payments made by Diners Club cards, prepaid Visa or Mastercard, EFTPOS cards, Travelex cards, cash passports, prepaid cash cards or travellers cheques. The onboard currency is the euro (€).

Currency and Spending Money

We recommend carrying minimal cash with you to Europe. On arrival, the most convenient way to acquire money is via an ATM. Before you depart, ensure your credit cards are valid for at least 30 days after your return date and that they are activated. It's a good idea to verify with your bank that your card will work overseas. We also recommend obtaining a PIN number for any credit cards, as many establishments will not accept signature only.

You can obtain local currency at the airport or train station when ATMs are available, but we suggest always carrying €50 emergency cash. This should be enough to get you into town to withdraw more money. Carrying cash also covers restaurant bills and other services. Please note that hotel receptions and after-hours money exchanges carry high commissions, and some stores have a minimum spend amount before accepting credit cards.

The euro is the official currency in western European countries. For other currencies, please refer to the Country Information section on [page 7](#).

For the most up-to-date exchange rate, please check with your bank, or www.xe.com (universal currency converter).

In the lead-up to your trip, we recommend walking three times a week, including some stairs, building up to an hour at a time. This will ensure you have the stamina and energy to see and appreciate all the sights your tour/cruise has to offer. You should ensure your walking shoes fit properly and have been broken-in prior to departure.

See Your GP

Your GP or travel clinic is the best source of information about preventative measures, including vaccinations. We recommend consulting your GP or local travel clinic for detailed advice to ensure you are prepared. Please take a copy of your travel itinerary with you to assist with the recommendations of appropriate medication and vaccinations.

If you have health problems, ask your doctor to prepare your medical history for a foreign doctor. It should include your name, address, emergency contact, blood type, medical history, current medications

and dosages, drug allergies, reasons for prior hospitalisation and a list of vaccinations and dates.

A copy of your prescriptions is vital in case of any health problems. Prepare a list of your medications, including the name, dosage, prescribing doctor and their phone number. Pack sufficient medication for the duration of your tour. Keep your medication in your purse or carry-on bag. It is always good to carry a list of your medications in case they are lost, and remember to leave everything in its original container so it can be easily identified. We also recommend bringing a copy of your prescription for glasses or contact lenses.

Pack a Medical Kit

A small medical kit is recommended for all travellers. Pharmacies in large cities will likely stock most basic medicines and supplies, but they may be difficult to access, and a script may be required for some medications.

Your medical kit should include:

- Your favourite cold and flu medication, such as cold and flu tablets, throat lozenges and nasal decongestant.
- Your preferred painkiller, such as paracetamol or ibuprofen.
- Medicine for gastrointestinal upsets, such as antacids, 'stoppers' for diarrhoea and a laxative for constipation.
- Other supplies including elastic bandages, blister pads, scissors, thermometer, tweezers and eye drops for dry eyes.

In the Air

- Wear loose clothing and comfortable shoes during your flight.
- Eat light meals, drink plenty of water and minimise caffeine and alcohol consumption.
- Alleviate pressure in your ears by chewing gum, yawning, swallowing, or gently blowing your nose.
- Avoid wearing contact lenses during your flight as aircraft cabin air tends to dry them out.
- To avoid swollen legs and to reduce the risk of deep vein thrombosis, wear knee-length flight socks for all long haul flights, and walk up and down the aisle to stretch your legs and get blood circulating. You could also do a few isometric exercises while seated (refer to your in-flight magazine for recommended exercise).

On Tour

Practicing good hygiene is vitally important in stopping the spread of common viral infections such as colds, flu or gastro, which can spread quickly.

Practice Good Hygiene:

- Washing your hands is the most effective way to reduce the risk of contracting and spreading infections.
- Health experts recommend washing your hands often with hot water and soap for 20 seconds or longer before eating, after sneezing or coughing and after touching high-contact surfaces, such as door knobs, elevator buttons and railings.
- Please be mindful of your fellow travellers with respect to coughing, sneezing and the disposal of used tissues.
- Hand sanitiser dispensers are located in various public areas on board all of our ships. Please make sure you make use of these when boarding and before all meals.

Colds and Flu

Viral respiratory infections are the most common infectious illnesses affecting travellers. Colds and flu are primarily spread by people coughing, so please practice hygiene and respiratory courtesy by washing your hands often, covering your mouth when coughing and sneezing, and using anti-bacterial wipes and hand sanitiser frequently, especially after shore excursions, prior to meals and throughout the day.

Influenza is commonly contracted while travelling overseas. The flu vaccine protects against flu viruses expected to be prevalent during the flu season. You should discuss this with your GP.

Gastro and Traveller's Diarrhoea

Traveller's diarrhoea is the second most common infectious illness affecting travellers. The illness can be caused by a number of different bugs including viruses and bacteria. Viral gastroenteritis is generally spread by person-to-person contact, whereas bacterial gastroenteritis is spread from consuming contaminated food or water.

Symptoms can include fever, nausea, vomiting, diarrhoea and abdominal pain. The incubation period varies depending on the cause. Symptoms are generally self-limiting and treatment includes rest, rehydration, a simple diet, anti-nausea and anti-diarrhoeal medications. Antibiotics are generally reserved for use when symptoms are more severe or protracted, such as fever, abdominal pain, bloody diarrhoea symptoms lasting more than two days.

Strict personal hygiene measures, particularly hand washing, helps protect you from getting sick and spreading the infection to others.

APT Health and Safety Protocol

APT has created Health and Safety protocols, along with COVID-19 measures, that all our Cruise Directors are required to adhere to. You may be requested to assist in reducing the spread of viruses if you are showing symptoms while on tour.

If you're showing symptoms of a cold or virus on tour, you may be asked to have meals in your room or cabin instead of the dining room, or remain in your cabin until the symptoms improve.

For more information on these protocols, please refer to our website.

Water and Food Safety

- When visiting countries where you are unsure about general hygiene practice, please take care if buying food from street vendors or in small restaurants away from your hotel, cruise ship or recommended venues. At these places, avoid raw fruits and vegetables, dairy products (including ice-cream) as well as meat and fish not properly cooked. It is generally safe to eat cooked meats and vegetables prepared in hotels and restaurants in tourist areas. Fruit that you peel yourself is considered safe.
- You can feel safe eating anything served to you at the tour hotels and while on board your cruise.
- Do not buy alcohol from street vendors.

Sun Exposure and Dehydration

The weather can vary on your tour. Drinking plenty of water is important to prevent dehydration. A hat and good sunscreen are important for preventing sunburn, even on overcast days.



Ghent, Belgium

STYLES OF CRUISING

Our APT River Cruises feature an impressive range of inclusions and experiences.

APT Solara and Ostara

- Complimentary room service to all guests on board.
- Complimentary laundry is available for guests travelling in Category P or OS (one bag of laundry per seven days).
- Wellness Center with cardiovascular equipment.
- Massage and hair salon available by appointment.
- Freedom of Choice inclusions in select locations.
- Exclusive APT Signature Experiences.
- Complimentary beverages throughout your cruise.
- Expert services of an APT Cruise Director.

MS Estrela

- Complimentary room service to guests in Category P, S and OS.
- Complimentary laundry is available for guests travelling in Category P, S or OS (one bag of laundry per seven days).
- Impressive Sun Deck with an onboard pool and putting green.
- Freedom of Choice inclusions in select locations.
- Exclusive APT Signature Experiences.
- Complimentary beverages throughout your cruise.
- Expert services of an APT Cruise Director.

AT THE AIRPORT

Check-In

It is important to arrive at the airport at least two hours before domestic flights (including internal flights within Europe) and three hours before international flights. This will give you time to check your baggage, present your passport and ticket, receive your seat assignments and boarding passes, and go through security procedures to reach the boarding area. Please check the requirements specific to your airline and airport to ensure you arrive on time. Early morning flights, check-in may be required the day before. Airlines have little leniency if flights are missed.

Delayed or Missed Flights

In the unfortunate event that you miss your flight or experience a significant delay, please inform the airline representative that you are booked on a group tour with a specific start location, date, and time. Be sure to notify APT of your new travel arrangements immediately.

Please call (not SMS/text) the APT Europe operations staff on +49 180 5009 648 with your new flight details. They will make every effort to ensure you are met on arrival. If you are not met due to a delayed or missed flight, please organise a transfer and retain any receipts, in case you need to make a claim with the airline or travel insurance company. Please see your itinerary for applicable phone numbers.

Checked Luggage Restrictions and Security

International airlines may impose fees or require you to remove items if weight or size limits are exceeded. We recommend contacting your airline(s) or travel agent for specific information prior to departure, as size and weight limits can vary between airlines. Do not pack valuables, including but not limited to, jewellery, cameras, video equipment, reading/sunglasses, laptops, other electronics, or medication, in your checked luggage. Additionally, ensure all checked luggage is secured with a suitable lock.

Hand/Carry-On Luggage Restrictions

For your comfort, limit hand luggage to one bag that fits under your aircraft seat or in the overhead compartment. Make sure you have your passport, airline tickets, medication and all travel documents with you in your hand luggage. For security reasons, keep all unchecked luggage in your immediate possession. Unattended luggage can be confiscated by airport personnel.

Luggage Tags

We recommend attaching a luggage tag to both your suitcase and hand luggage. It is also a good idea to put a label with your name, address and telephone number on the inside of your suitcase and hand luggage.

Lost or Delayed Luggage

Sometimes luggage is delayed during air transit. We recommend carrying a change of clothing and any essential medication in your hand luggage, or packing some clothing in your travel companion's bag. Place a copy of the ship and hotel contact details inside each piece of luggage. Claims for reimbursement should be submitted directly to the airline, and a claim form should be filled out at the appropriate airline desk upon arrival. If you need assistance in contacting the airline for information regarding your delayed luggage, please ask your Cruise Director or local guide.

Airport and Airline Security

Most countries follow similar guidelines regarding liquid, aerosol and gel restrictions on flights. However, we advise checking with your airline for clarification of regulations before you depart. Each container of liquids, aerosols, or gels in your carry-on luggage must be 100ml or less and placed in a transparent, resealable plastic bag no larger than one litre.

You may still carry through prescription and non-prescription medicines that you need for the flight through the screening point. Proof of need may be required, and you will have to surrender any liquids, aerosols or gels greater than 100ml. This includes duty free items (at many airports, you are able to purchase duty free items after you have passed through the screening point for your international flight).

Items allowed include empty containers such as mugs or flasks, cosmetics and toiletries such as sanitary items, talcum powder, contact lenses and lens solution, solid foods, prescribed medication such as insulin and essential non-prescribed medication.

Items over 100ml not allowed include drinks in cans and bottles, liquid cosmetics and toiletries such as perfumes, creams and products in pressurised containers such as hairspray, shaving foam/gel and aerosol deodorants, and liquid-based food products.

Customs

To prevent the introduction of exotic pests and diseases when returning home, arriving travellers are screened and luggage is often inspected or x-rayed by customs or quarantine officers. All food and other such items of plant and animal origin need to be declared.

IMPORTANT INFORMATION

Emergency Contact Information

The ship's phone system operates on mobile reception and may not always receive good reception throughout the trip. In case of emergency, your family and friends can call APT during normal business hours on 1300 278 278 (Australia), 0800 278 687 (New Zealand), 0800 012 6686 (United Kingdom) or +49 180 5009 648 (Europe).

Ship Arrival and Departure

Embarkation of the ship is typically 3pm. Official embarkation times will be provided on your itinerary. In some cases, you may be able to store luggage on board before embarkation and after check-out. On departure, check-out is at 9am.

Docking Information

Passengers making their own travel arrangements to the ship will need to check the port address online prior to arrival. Please refer to [page 10](#) for further information.

Gratuities

Gratuities to cruise staff and local guides are included on all river cruises, city stays and extended land touring on APT River Cruises. Tipping cannot be redeemed for a cash refund.

Docking Position

Please note that during port stops, river ships often dock side by side, which may obstruct views and require you to pass through other ships to embark or disembark.

Coach Travel

To avoid serious injury, passengers must remain seated at all times while the coach is in motion. Some coaches have a toilet on board, however, the coach will make regular stops at facilities. Hand luggage and other personal items should be safely stored in the overhead luggage racks or under your seat to keep the aisles clear. Heavy items and hard suitcases should not be stored overhead. Passengers are not permitted to remain on the coach during stops. Ensure you do not leave valuables on the coach. Please follow these safety precautions and take the time to note all emergency exits. If fitted, seat belts must be worn.

Smoking

Smoking is not permitted anywhere inside the ship, including balconies. Smoking is only permitted in designated areas on the Sun Deck. The same policy applies for electronic cigarettes. For the safety and comfort of guests, your cooperation in observing the no-smoking policy is appreciated.

Hotels

Hotels throughout your journey are selected based on their idyllic locations, usually within city centres for easy access to sightseeing, or in unique and breathtaking locations. Please note many European hotels include a standard shower over bath. On our Small Group Discoveries, which journey off the beaten path, five-star hotels are not always available. However, we have selected a range of unique, charming and authentic properties to enhance your experience. The typical check-in time at hotels in Europe is 3pm local time. Specific times will be provided on your itinerary. In some cases, you may be able to store luggage at the hotel before check-in. You may be required to present a credit card upon check-in to cover incidentals. If you do not have a credit card, a monetary deposit in the local currency may be required. Amounts differ for each hotel. Typical check-out times vary, but are usually between 11am and noon. If you have a late afternoon or evening flight, some hotels have a luggage room where you can store your bags until you depart for the airport.

Transfers

Transfers must be pre-arranged at the time of booking, and flight details need to be provided to confirm this service. You will be welcomed on arrival by an APT representative, who will be holding an APT sign. If you cannot locate your transfer representative, refer to your itinerary for an emergency contact number to call. If you have independent travel arrangements prior to your APT tour and don't have an APT transfer, the Tourist Information Office at your arrival city will be able to assist with directions to the ship or hotel. If you transfer to the ship on your own, we recommend checking our [website](#) to confirm the ship's docking location. If you require any assistance, please contact our European office on the numbers provided in your personal itinerary.

Disruption to Cruising and Itinerary Arrangements

Itineraries are subject to change without notice and are intended as a guide only. While every effort will be made to maintain the itinerary as outlined in the brochure and final documents, alterations to the planned cruise/touring itineraries or hotels may occur due to road, river, or weather conditions, strikes, or other factors beyond APT's control. If conditions make cruise/land touring routes unsafe for navigation, APT reserves the right to offer alternative services, including, but not limited to, accommodation away from the docked ship and/or substitute touring arrangements.

Under normal river conditions, itineraries will operate as outlined in the brochure. However, for reasons beyond APT's control, alterations may be necessary. For example, if there are water level or lock issues on a river or canal, part of the itinerary may need to be operated by coach, and alternative sightseeing may be included. Occasionally, significant flooding or low water events can disrupt itineraries, potentially leading to early disembarkation, as well as changes to touring and accommodation. APT will not be liable for any direct or indirect costs incurred due to such events or other factors beyond APT's control. Additionally, no refunds will be provided for itinerary alterations caused by flooding, water level events, or other circumstances beyond APT's control.

APT cannot guarantee exact arrival and departure times for carriers and operators used during the tour, and will not be liable for any failure to make connections with other services or attractions beyond its control. If the listed accommodation becomes unavailable, APT reserves the right to substitute it with alternative accommodation of a similar standard.



Mali Losinj, Croatia

SHIP SERVICES AND AMENITIES

Air Conditioning and Heating

All suites have individual climate control. If you have any questions regarding your suite's air conditioning or heating, please check the instructions or enquire at the onboard reception.

Dining

All meals on board your cruise are included. Onboard the APT Solara and APT Ostara, enjoy six unique dining venues, including The Grüner Bar & Dining, Bistro Saison, The Owner's Cellar, The Salon, Annie's Table and The Daystar Deck. Please note that reservations can only be made on board the ship. Vegetarian and gluten-free options are available. Please notify APT of any dietary requirements when booking.

Beverages

Aboard your cruise, refreshing seasonal cocktails, premium spirits, champagne, superb regional wine, beer, juices and soft drinks are included at any time, and a variety of teas and coffee are also available throughout your journey. Our staff are trained in the Responsible Service of Alcohol and are obligated by law to refuse service to any guest who, in their reasonable opinion, appears to be or is intoxicated, or behaves in an aggressive or offensive manner.

Bicycles

APT river ships are equipped with complimentary bicycles. Guided bicycle tours operate between May and October. You are not legally obliged to wear a helmet when cycling in Europe, but helmets will be provided for your safety. Please note there are a limited number of bicycles on each APT river ship. These cannot be pre-booked and are available on a first come, first served basis.

On-board Services

APT Solara and Ostara

- Complimentary room service to all guests on board.
- Complimentary laundry is available for guests travelling in Category P or OS (one bag of laundry per seven days).
- Massage and hair salon available by appointment.

MS Estrella

- Complimentary room service to guests in Category P, S and OS.
- Complimentary laundry is available for guests travelling in Category P, S or OS (one bag of laundry per seven days).
- Impressive Sun Deck with an onboard pool and putting green.

Elevator

An elevator is located on all ships, however, please note that the Sun Decks are not accessible by elevator.

Boutique

Each river ship has an onboard boutique offering limited accessories and souvenirs, as well as a small selection of personal and toiletry items.

Wellness Centre

APT's river ships offer a Wellness Centre with cardiovascular equipment and, on some ships, a sauna. Use of the equipment is at the sole risk of the user. Please note, there is no attendant on duty, and APT and its affiliates are not responsible for any accidents or injuries sustained while using the exercise equipment. For your safety, shoes must be worn at all times within the Wellness Centre.

Hairdryers

Each suite is equipped with a hairdryer.

Internet

All river ships offer internet facilities. On board APT's river ships each suite has free internet access, and select ships are equipped with a monitor and keyboard (a USB port is not available). Remember to take all logins and passwords with you to enjoy easy access to your favourite websites.

On all ships, wireless internet is also available. However, you will need to bring your own laptop or tablet to gain access. As all ships use a satellite system, routing may cause reception to be restricted at times.

Library

APT's river ships have a collection of books available for guests to borrow free of charge. Please return any books that you borrow before the end of the cruise. The ship appreciates any donations of books or magazines that you may decide to leave behind.

Medical

Medical services are not available on board, as there are no medical personnel. However, medical assistance can be arranged from shore at your own expense.

Postage

Stamps and postcards are available at the reception desk. Mail will be sent from port on a regular basis.



Conversation Pit, APT Solara (Artist's Impression)

Newsletter

The ship's daily newsletter features information about activities, shore excursions, tour departure times, the ship's phone number and docking address, your Cruise Director's phone number and more. We recommend taking the newsletter with you when going ashore.

Safe

All suites are equipped with a safe. We recommend placing your valuables in the safe when away from the suite. Items too large for the safe can be placed in the ship's safe at the reception desk.

Telephone

All suites are equipped with a telephone. It can be used to call between suites as well as from ship to shore. As the system operates via satellite, there may be instances when phones are out of range, depending on routing. Instructions for phone use are provided in each suite, and any charges will be placed on your shipboard account.

Television

Each suite on board is equipped with a flat-screen television, offering English-language programming, entertainment, and box office movies. Please ask your cruise staff for more details. As the ships use a satellite system, reception may occasionally be limited or unclear while cruising between ports.

GENERAL COUNTRY INFORMATION

Austria

Currency: Euro

Population: 8.9 million

Capital: Vienna

Language: Austrian German

International Dialling Code: +43

Local Time: GMT +1

Known For: *The Sound of Music*, wiener schnitzel, apple strudel, and Mozart.

Useful Phrases: Guten Tag (hello), Danke (thank you), Servus (goodbye), Guten Morgen (good morning), Guten Abend (good evening).

Belgium

Currency: Euro

Population: 11.6 million

Capital: Brussels

Languages: Dutch, Flemish, French and German

International Dialling Code: +32

Local Time: GMT +1

Known For: Chocolate, beer, waffles and moules frites.

Useful Phrases: Goedendag (hello), Bedankt (thank you), Tot ziens (goodbye), Goedemorgen (good morning), Goedenavond (good evening).

Bosnia and Herzegovina

Currency: Convertible mark

Population: 3.5 million

Capital: Sarajevo

Languages: Bosnian, Croatian and Serbian

International Dialling Code: +387

Local Time: GMT +1

Known For: Mostar's Stari Most, burek, and the assassination of Archduke Franz Ferdinand, sparking the First World War.

Useful Phrases: Zdravo (hello), Hvala (thank you), Dovidjenja (goodbye), Dobro jutro (good morning), Dobar dan (good afternoon).

Bulgaria

Currency: Bulgarian lev

Population: 7 million

Capital: Sofia

Language: Bulgarian

International Dialling Code: +359

Local Time: GMT +2

Known For: Stunning landscapes, the Black Sea coast and the world's finest rose oil.

Useful Phrases: Sdrawei (hello), Blagodarya (thank you), Chao (goodbye), Dobro utro (good morning), Dobar vecer (good evening).

Croatia

Currency: Euro

Population: 3.9 million

Capital: Zagreb

Language: Croatian

International Dialling Code: +385

Local Time: GMT+1

Known for: Football, red wines, waterfalls, *Game of Thrones*.

Useful Phrases: Bok (hello), Molim (please), Hvala (thank you), Živjeli (cheers).

Czech Republic

Currency: Czech koruna

Population: 10.5 million

Capital: Prague

Language: Czech

International Dialling Code: +420

Local Time: GMT +1

Known For: Bohemian castles, Prague's astronomical clock Pilsner beer, and Charles Bridge.

Useful Phrases: Dobrý den (hello), Děkuji (thank you), Na shledanou (goodbye), Dobré ráno (good morning), Dobrý večer (good evening).

Finland

Currency: Euro

Population: 5.5 million

Capital: Helsinki

Language: Finnish

International Dialling Code: +358

Local Time: GMT +2

Known For: The Northern Lights, Finnish saunas, glassware, and the home of Santa Claus.

Useful Phrases: Hei (hello), Kiitos (thank you), Näkemiin (goodbye), Hyvää huomenta (good morning), Hyvää ilttaa (good evening).

France

Currency: Euro

Population: 67.7 million

Capital: Paris

Language: French

International Dialling Code: +33

Local Time: GMT +1

Known For: The Eiffel Tower, cheese, wine and croissants.

Useful Phrases: Bonjour (hello), Merci (thank you), Au revoir (goodbye), Bonsoir (good evening).

Germany

Currency: Euro

Population: 83.2 million

Capital: Berlin

Language: German

International Dialling Code: +49

Local Time: GMT +1

Known For: Oktoberfest, pretzels, autobahns and bratwurst.

Useful Phrases: Guten Tag (hello), Danke (thank you), Auf Wiedersehen (goodbye), Guten Morgen (good morning), Guten Abend (good evening).

United Kingdom

Currency: British pound

Population: 67.3 million

Capital: London

Language: English

International Dialling Code: +44

Local Time: GMT

Known For: The Beatles, Buckingham Palace, Big Ben, *Harry Potter*, and the Scottish Highlands.

Hungary

Currency: Hungarian forint

Population: 9.7 million

Capital: Budapest

Language: Hungarian

International Dialling Code: +36

Local Time: GMT +1

Known For: Paprika, goose-liver pâté and Magyar cowboys.

Useful Phrases: Jó napot kívánok (hello), Köszönöm (thank you), Szia (goodbye), Jó reggelt (good morning), Jó estét (good evening).

Ireland

Currency: Euro

Population: 5 million

Capital: Dublin

Languages: English and Gaelic

International Dialling Code: +353

Local Time: GMT

Known For: Guinness, whiskey, leprechauns and shamrocks.

Italy

Currency: Euro

Population: 60 million

Capital: Rome

Language: Italian

International Dialling Code: +39

Local Time: GMT +1

Known For: Pizza, pasta, ancient ruins and rolling Tuscan landscapes.

Useful Phrases: Ciao (hello), Grazie (thank you), Arrivederci (goodbye), Buongiorno (good morning), Buona sera (good evening).

Luxembourg

Currency: Euro

Population: 640,000

Capital: Luxembourg

Language: Luxembourgish, French, German

International Dialling Code: +352

Local Time: GMT +1

Known For: Banking, wine and being the only Grand Duchy in the world.

Useful Phrases: Hallo (hello), Merci (thank you), Äddi (goodbye), Gudde Moien (good morning), Gudden Owend (good evening).

Montenegro

Currency: Euro

Population: 626,000

Capital: Podgorica

Language: Montenegrin

International Dialling Code: +382

Local Time: GMT +1

Known For: Beautiful beaches and ancient towns.

Useful Phrases: Zdravo (hello), Hvala (thank you), Dovidjenja (goodbye), Dobro jutro (good morning), Dobar dan (good afternoon).

Netherlands

Currency: Euro

Population: 17.5 million

Capital: Amsterdam

Language: Dutch

International Dialling Code: +31

Local Time: GMT +1

Known For: Windmills, artists, bicycles and cheese.

Useful Phrases: Hallo (hello), Bedankt (thank you), Dag (goodbye), Goedemorgen (good morning), Goedenavond (good evening).

Norway

Currency: Norwegian krone

Population: 5.4 million

Capital: Oslo

Language: Norwegian

International Dialling Code: +47

Local Time: GMT +1

Known For: Fjords, mountains, glaciers, the midnight sun and Vikings.

Useful Phrases: Halo (hello), Takk (thank you), Ha det (goodbye), God morgen (good morning), God kveld (good evening).

Poland

Currency: Zloty

Population: 38.5 million

Capital: Warsaw

Language: Polish

International Dialling Code: +48

Local Time: GMT +1

Known For: Chopin, pierogi (Polish dumplings) and vodka.

Useful Phrases: Czeszc (hello), Dzieki (thank you), Do widzenia (goodbye), Dzień dobry (good morning), Dobry wieczór (good evening).

Romania

Currency: Leu (plural: lei)

Population: 19.2 million

Capital: Bucharest

Language: Romanian

International Dialling Code: +40

Local Time: GMT +2

Known For: Transylvania and *Dracula*.

Useful Phrases: Buna (hello);, Multumesc (thank you), La revedere (goodbye), Buna dimineata (good morning), Buna seara (good evening).

Serbia

Currency: Dinar

Population: 8.8 million

Capital: Belgrade

Language: Serbian

International Dialling Code: +381

Local Time: GMT +1

Known For: Champion tennis players (Ana Ivanovic, Monica Seles, Jelena Jankovic).

Useful Phrases: Zdravo (hello), Hvala (thank you), Dovidjenja (goodbye);, Dobro jutro (good morning), Dobro vece (good evening).

Slovakia

Currency: Euro

Population: 5.4 million

Capital: Bratislava

Language: Slovak

International Dialling Code: +421

Local Time: GMT +1

Known For: Ice hockey and slivovice (plum brandy).

Useful Phrases: Ahoj (hello), Dakujem (thank you) Dovidenia (goodbye), Dobré ráno (good morning), Dobrý vecer (good evening).

Slovenia

Currency: Euro

Population: 2 million

Capital: Ljubljana

Language: Slovene

International Dialling Code: +386

Local Time: GMT +1

Known For: Lipizzaner horses and Lake Bled.

Useful Phrases: Dober dan (hello), Hvala (thank you), Nasvidenje (goodbye), Dobro jutro (good morning), Dober vecer (good evening).

Spain

Currency: Euro

Population: 47.4 million

Capital: Madrid

Language: Spanish

International Dialling Code: +34

Local Time: GMT +1

Known For: Beaches, sangria, tapas and flamenco dance.

Useful Phrases: Hola (hello), Gracias (thank you), Adiós (goodbye), Buenos días (good morning), Buenas noches (good evening).

Sweden

Currency: Swedish Krona

Population: 10.4 million

Capital: Stockholm

Language: Swedish

International Dialling Code: +46

Local Time: GMT +1

Known For: Reindeer, IKEA, meatballs and ABBA.

Useful Phrases: Hallå (hello), Tack (thank you), Adjö (goodbye), God Morgon (good morning), God kväll (good evening).

Switzerland

Currency: Swiss franc

Population: 8.7 million

Capital: Bern

Languages: Swiss German, German, French, Italian and Romansch

International Dialling code: +41

Local Time: GMT +1

Known For: Cheese, the Swiss Alps, cowbells, chocolate and watches.

Useful Phrases: Grüezi (hello), Merci vielmal (thank you),

Adieu (goodbye), Guete Morge (good morning), Gueten Abig (good evening).



Corsica Island, France

CLIMATE

Amsterdam

	Dec – Feb	Mar – May	Jun – Aug	Sep – Nov
Average high °C	6	12	20	13
Average low °C	1	5	12	7
Average rainfall mm	60	49	65	85
Average daylight hours	9.4	14.5	16.5	11

Bordeaux

	Dec – Feb	Mar – May	Jun – Aug	Sep – Nov
Average high °C	10	17	25	18
Average low °C	2	6	13	8
Average rainfall mm	91	57	64	88
Average daylight hours	10	14	15.5	11.5

Budapest

	Dec – Feb	Mar – May	Jun – Aug	Sep – Nov
Average high °C	3	16	25	15
Average low °C	-3	6	14	6
Average rainfall mm	34	39	58	42
Average daylight hours	9.8	14.2	15.8	11.4

Helsinki

	Dec – Feb	Mar – May	Jun – Aug	Sep – Nov
Average high °C	-1	7	20	8
Average low °C	-6	-1	12	2
Average rainfall mm	40	33	57	60
Average daylight hours	8.2	15.5	18.8	10.8

London

	Dec – Feb	Mar – May	Jun – Aug	Sep – Nov
Average high °C	8	14	22	15
Average low °C	1	5	10	6
Average rainfall mm	69	57	53	73
Average daylight hours	9.5	14.4	16.4	11.3

Nice

	Dec – Feb	Mar – May	Jun – Aug	Sep – Nov
Average high °C	14	18	28	21
Average low °C	6	11	19	13
Average rainfall mm	69	51	21	103
Average daylight hours	10.1	13.9	15.3	11.5

Paris

	Dec – Feb	Mar – May	Jun – Aug	Sep – Nov
Average high °C	6	16	24	16
Average low °C	2	6	14	8
Average rainfall mm	50	54	55	53
Average daylight hours	9.7	14.2	16	11.4

Prague

	Dec – Feb	Mar – May	Jun – Aug	Sep – Nov
Average high °C	3	14	24	13
Average low °C	-2	4	13	5
Average rainfall mm	23	36	66	33
Average daylight hours	9.6	14.3	16.2	11.3

IMPORTANT INFORMATION – PORT DETAILS

Due to the nature of river cruising, port details are subject to change at any time. In order to provide you with the most accurate information possible, we ask that you visit our dedicated [website](#) to confirm your port details if you will be making your own way to the ship. Please check the website above for the port address within seven days of your cruise embarkation, and again as close as possible to your departure for any last-minute changes.

If you cannot access our website, please contact your ship directly within 24 hours of embarkation. You will find the contact details for your ship in your personalised APT itinerary.



Duomo Square, Milan, Italy

GENERAL INFORMATION

Websites

APT Docking Locations and River Ship Phone Numbers:

www.aptouring.com/en-au/before-you-travel/port-details

Climate: www.climate-zone.com

Time: www.timeanddate.com/worldclock

Currency Conversion: www.xe.com

International Telephone Codes: www.countrycallingcodes.com

Customs Australia: www.border.gov.au

Customs New Zealand: www.customs.govt.nz

Customs UK: www.hmrc.gov.uk/customs

Australian Government Advisory and Consular Service:

www.smarttraveller.gov.au

New Zealand Government Advisory and Consular Service:

www.safetravel.govt.nz

Australian Department of Transport and Regional Services:

www.homeaffairs.gov.au/about-us/what-we-do/travelsecure

UK Government Travel Advisory: www.gov.uk/foreign-travel-advice

Australian Embassies: www.embassy.gov.au

New Zealand Embassies: www.mfat.govt.nz/en/embassies

British Embassies: www.gov.uk/government/world/organisations

Health-Related Websites

Australia

www.traveldoctor.com.au

www.travelclinic.com.au

www.travelvax.com.au

www.smarttraveller.gov.au/tips

www.tga.gov.au/travelling-medicines-and-medical-devices

New Zealand

www.holidayhealth.co.nz

www.traveldoctor.co.nz

United Kingdom

www.fitfortravel.nhs.uk

www.travelhealthpro.org.uk

www.masta-travel-health.com

Telephone Dialling Information

When calling from Australia to Europe, replace the '+' symbol with '0011'.

When calling from one European country to another, replace the '+' symbol with '00'.

For calls made within the country, please ignore the '+' symbol and the international numbers (the first two digits), and instead dial '0' followed by the number shown.

For all other international calls please replace the '+' symbol with the international access number for the country you are in. Please refer to individual country information on [page 7](#) for international dialling codes.

Rivers

Danube River

During a cruise along this majestic river, discover medieval Regensburg and Passau, the delightful Wachau Valley, the Benedictine monastery of Melk, enchanting Dürnstein, and the capital cities of Vienna, Bratislava, Budapest, Bucharest and Belgrade.

Main-Danube Canal

Our river ships cross Europe's Continental Divide between the Main and Danube rivers using the Main-Danube Canal. Learn about World War II history in Nuremberg and World Heritage-listed Bamberg.

Douro River

The Douro River, winding through lush valleys and terraced vineyards, is a region rich in history, culture, and natural beauty.

Main River

Traversing the distinctly Bavarian countryside in Germany, the Main River offers postcard-perfect views, along with medieval architecture.

Rhine River

Sweep through some of the most striking rural regions in Europe, including the stunning Rhine Gorge.

Rhône River

France's Provence region offers sights taken directly from a Van Gogh painting. In addition, discover the cities of Lyon and Avignon, as well as the Beaujolais wine region.

Saône River

As you glide through the stunning vineyard-lined banks of the world-famous Burgundy winegrowing region, discover some of France's most exquisite vistas.

Seine River

The city of Paris delights you with its Eiffel Tower and Moulin Rouge. Continue to Versailles and Rouen, and visit the home of impressionist artist Claude Monet in Giverny.

Learn About Your Destination

It may be helpful to do some research on the destinations that you will be visiting. Familiarise yourself with the areas, cities, the languages spoken and relevant transport information.

During your travels, you will encounter new customs and different lifestyles. Despite language barriers, a smile is universal. Friendliness and tolerance towards others, including your fellow travellers, Cruise Director and local guides, is essential to everyone's enjoyment of your European tour.

Many international countries may be different from anything you have experienced before at home. Differing cultures and crowds can result in an initial culture shock, but you should view this as an exciting new adventure. APT encourages you to travel with patience and a sense of humour to ensure you get the most magical moments out of your holiday.

APT TRAVEL CENTRES

AUSTRALIA

Building 4, Level 1, 15 Cochranes Road, Moorabbin, VIC 3189

P: 1300 278 278 (within Australia)

W: aptouring.com

NEW ZEALAND

Level 1, 20 Augustus Terrace, Parnell, Auckland 1052

P: 0800 278 687 (within New Zealand)

W: aptouring.com

UNITED KINGDOM

3rd Floor, 52 Grosvenor Gardens, London SW1W 0AU

P: 0800 012 6686 (within the UK)

W: aptouring.com

NORTH AMERICA

Suite 530, World Trade Centre, 999 Canada Place, Vancouver, British Columbia, V6C 3E1

P: 1800 290 8687 (within North America)

W: aptouring.com



This booklet is designed as a guideline to assist you when preparing for your tour. Much of the information within is subject to change, and while all care has been taken to ensure all information is correct at time of production, we cannot take responsibility for any subsequent changes. Effective January 2025. Australian Pacific Touring Pty Ltd. (ABN 44 004 684 619. ATIA accreditation #A10825). APT-5826

