



travelmarvel
Premium Travel

JAPAN

ESSENTIAL TOUR INFORMATION

Torii Gate, Miyajima Island

KNOW BEFORE YOU GO

PASSPORTS AND VISAS

A valid passport is required with a minimum validity of six months from your date of return. It is your responsibility to ensure that you meet necessary visa/permit entry requirements and pay all associated costs, unless it is stated that the costs are included in your tour price. Failure to obtain correct documentation may affect entry into certain countries on tour. Travelmarvel suggests contacting the relevant consulates for the latest information on visa requirements, costs, and processing time. It is important to carry your passport and other travel documents in your hand luggage while travelling. Any Australian, New Zealand and UK passport holders do not require a visa to enter Japan for stays under 90 days.

For more information, visit: www.travelmarvel.com/en-au/before-you-travel/visa-requirements

TRAVEL INSURANCE

Travel insurance is not included in your holiday package. We strongly recommend that you take out comprehensive travel insurance that covers, without limitation, the full cost of your holiday, medical costs, medical evacuation, loss of luggage and any additional charges for cancellations due to both land and air disruptions, natural disasters and industrial actions such as strikes.

Please ensure that your insurance covers you for the entire duration of your trip, and check which circumstances and activities are not covered by your policy. Please ensure that all pre-existing medical

issues are declared to the insurer so that non-covered conditions are identified in advance. You should have all the details recorded and accessible in the case of an emergency.

DIETARY AND ALLERGIES

If you have any dietary requirements or allergies that need to be managed while travelling with Travelmarvel, and you have not made these known already, please advise your booking agent as soon as possible, as well as your Tour Director upon arrival. Most suppliers require advance notice to accommodate these requirements and in some cases you may be required to fill out a form or waiver. Every effort will be made to fulfil requests, but these cannot always be guaranteed.

WHAT TO PACK

LUGGAGE

The luggage limit on your tour is one piece of luggage that does not exceed 160cm (63 inches) or weigh more than 20kg (44 pounds). Most portage is included in Japan, however, there are some hotels that cannot provide this service.

We advise you to keep your luggage to a minimum weight as you will be required to manage your bags independently to or from the hotel lobby, airports and train stations. An additional cost will be

imposed to cover portage handling for any additional luggage or excess. Your Tour Director will advise you of the exact additional charge.

OVERNIGHT BAG

If your tour includes a rail journey in Japan, you will be required to pack down to an overnight bag. Your main luggage will be transferred separately to your next destination. Valuables should be carried with you and not left in your main luggage. You will require your overnight

bag for a maximum of two nights for some itineraries.

CLOTHING AND FOOTWEAR

What you should pack depends on personal preference. Most guests dress casually on tour. However, if the group is going into town, you may want to wear something a little dressier. You may wish to wear slightly more formal attire for welcome dinners and cocktail evenings.

AT THE AIRPORT

RECONFIRMATION OF FLIGHTS

We recommend you check your booking directly on the airline's website to ensure there have been no last-minute schedule changes. Your airline booking number can be found at the top of your e-ticket.

DELAYED OR MISSED FLIGHTS

In the event that you miss your flight or that you are delayed substantially, please advise the airline representative that you are booked on a group tour with a specific

start location, date and time. Be sure to advise Travelmarvel of your new travel arrangements immediately.

AIRPORT TRANSFERS

Airport transfers are included on the first and last day of the tour package. They are also included if you have booked pre-tour or post tour accommodation with Travelmarvel at the same hotel. If you are arriving at Haneda International Airport on the first day of the tour, you will be

welcomed by a Travelmarvel representative and then transferred to your hotel. Transfers cannot be rerouted to other pick-up points or destinations. If you miss your pre-booked transfer you must make your own way to the hotel at your own expense. Please check your personalised Travelmarvel itinerary in your travel documents to make sure transfer details are indicated and correspond to your flight information.

STAYING HEALTHY ON TOUR

SEE YOUR GP

It's important to be in good health before you travel and maintain it by practicing good hygiene throughout your tour. Good hygiene helps prevent the spread of common viral infections, such as respiratory and gastrointestinal illnesses, which can quickly affect a tour group. Travelmarvel is committed to reducing the spread of illness and asks that you follow our recommendations for a safe and enjoyable holiday. We also recommend bringing a personal medical kit.

TRAVELMARVEL HEALTH AND SAFETY PROTOCOLS

Travelmarvel has a Health and Safety Protocol that all our Tour Directors are

required to follow. Please read our Health and Wellbeing information: <https://www.travelmarvel.com/en-au/before-you-travel/health-and-wellbeing>

WATER AND FOOD SAFETY

Tap water in Japan is clean and safe to drink. There is no need to use bottled water when washing your teeth. Carrying a reusable water bottle is an environmentally friendly alternative to purchasing bottled water, and water refilling stations are available in some public areas. As tap water is potable, food prepared in either country does not run the risk of being contaminated during the cooking process. Be mindful of the different meals you will consume day to day while on holiday. It's a good idea to pack some medicine to

alleviate symptoms should you experience an upset stomach from eating foods that are not usually a part of your regular diet.

SUN EXPOSURE AND DEHYDRATION

Weather conditions will vary on tour. Drinking plenty of water is important to prevent dehydration. A hat and high-quality sunscreen are important for preventing sunburn, even on overcast days.

USEFUL TRAVEL WEBSITES

CUSTOMS

Australia: homeaffairs.gov.au

New Zealand: customs.govt.nz

United Kingdom: gov.uk

Japan: customs.go.jp/english/summary/passenger.htm

TRAVEL ADVISORY AND VISA INFORMATION

Australian: smartraveller.gov.au

New Zealand: safetravel.govt.nz

United Kingdom: gov.uk/foreign-travel-advice

USA: travel.state.gov/content/tsg_aem/us/en/404.html

Canada: travel.gc.ca/travelling/advisories



This document is designed as a guide to assist you when preparing for your tour. Published in Australia. Effective February 2026. Much of the information within is subject to change and, while all care has been taken to ensure information is correct at the time of printing, we cannot take responsibility for any subsequent alterations. TM-3954

PART OF
APT TRAVEL GROUP

Follow us
[@travelmarveltours](https://www.instagram.com/travelmarveltours)

