



travelmarvel  
Premium Travel

# EUROPE

## ESSENTIAL TOUR INFORMATION

### PREPARING FOR YOUR TRIP

#### PASSPORTS AND VISAS

A valid passport is required with a minimum validity of six months from your date of return. It is your responsibility to ensure that you meet necessary visa/permit entry requirements and pay all associated costs, unless it is stated that the costs are included in your tour price. Failure to obtain correct documentation may affect entry into certain countries on tour. Travelmarvel suggests contacting the relevant consulates for the latest information on visa requirements, costs, and processing time. It is important to carry your passport and other travel documents in your hand luggage while traveling.

For Australian and New Zealand passport holders seeking further visa information, or region-specific information, please visit: [travelmarvel.com/before-you-travel/visa-requirements](https://travelmarvel.com/before-you-travel/visa-requirements)

#### United Kingdom

Australians visiting the UK for less than six months who have no other UK immigration status will need an Electronic Travel Authorisation (ETA) to travel to or transit through the UK. Please visit [gov.uk/eta](https://gov.uk/eta) for further information or to apply.

#### European Entry/Exit System

The new European Entry/Exit System (EES) started on 12 October 2025 for all non-EU nationals, including Australians, travelling in or out of the Schengen Area. When travelling into and out of the Schengen area, you may need to have your fingerprints and photo taken, and answer Schengen Border Code questions. If you revisit the Schengen area within 3 years of creating your digital record, you'll only need to provide either your fingerprint or photograph at the border on entry and exit. The registration process should only take a few minutes, but there may be border queues with the new system. Please visit [travel-europe.europa.eu/en/ees](https://travel-europe.europa.eu/en/ees) for further information.

#### TRAVEL INSURANCE

Travel Insurance is not included in your holiday package. We strongly recommend that you take out comprehensive travel insurance that covers, without limitation, the full cost of your holiday, medical costs, medical evacuation, loss of luggage and any additional charges for cancellations due to both land and air disruptions, natural disasters and industrial actions such as

strikes. Please ensure that your insurance covers you for the entire duration of your trip, and check what circumstances and activities are not included in your policy. Please ensure that all pre-existing medical issues are declared to the insurer so that noncovered conditions are identified in advance. You should have the details recorded and accessible in the case of an emergency.

#### DIETARY AND ALLERGIES

If you have any dietary requirements or allergies that need to be managed while travelling with Travelmarvel, and you have not made these known already, please advise your booking agent as soon as possible, as well as your Tour/Cruise Director upon arrival. Most suppliers require advance notice to accommodate these requirements and in some cases, you may be required to fill out a form or waiver. Every effort will be made to fulfil requests, but these cannot always be guaranteed.

### WHAT TO PACK

What you should pack depends on your personal preference. Most guests dress casually on tour. However, if the group is going into town, you may want to wear something a little dressier. You may also want to wear something slightly more formal for welcome dinners and cocktail evenings. If your sightseeing includes visits to churches, monasteries, synagogues, or mosques, dress casually while ensuring your clothes are clean and provide

sufficient body cover (for example, you may be required to cover your shoulders and knees). The below is a list of items to assist you with packing for your tour.

#### Personal items:

- Personal medications and copies of prescriptions
- Sunscreen, lip balm, sunglasses and sun hat

- Travel-size toiletries (e.g. shampoo, conditioner, soap, body lotion, and insect repellent)
- Sturdy and comfortable footwear such as runners with good grip
- Windproof/waterproof jacket
- Small backpack/bag for day use
- Reusable water bottle (insulated recommended)

- Binoculars
- Bathers/swimsuit
- CPAP machine (if required)

## TRAVEL DOCUMENTS AND ACCESSORIES:

- Passport and any required visas.
- Travel insurance policy including policy number and emergency contact number.

- Airline e-tickets, Travelmarvel itinerary and Essential Information (electronically)
- Wallet or money belt (cash, credit cards, and, bank cards)
- Camera with memory card and charger
- A universal adaptor (electricity is 220 volts on board our ships and throughout Europe — a plug adaptor is necessary if you plan to bring appliances from home)

## LUGGAGE RESTRICTIONS:

Each passenger is entitled to take one piece of luggage that does not exceed 160cm (63 inches) or weigh more than 20kg (44 pounds). An extra charge may be imposed to cover portage handling of any additional luggage. Your Tour/Cruise Director will advise you of the exact additional charge.

## IMPORTANT INFORMATION REGARDING YOUR PORT DETAILS

Due to the nature of cruising, port details are subject to change at any time. In order to provide you with the most accurate information possible, we ask that you visit our website to check your port details:

- [travelmarvel.com/before-you-travel/port-details](https://travelmarvel.com/before-you-travel/port-details)
- [travelmarvel.com/en-au/before-you-travel/port-details \(Australia\)](https://travelmarvel.com/en-au/before-you-travel/port-details)
- [travelmarvel.com/en-nz/before-you-travel/port-details \(New Zealand\)](https://travelmarvel.com/en-nz/before-you-travel/port-details)
- [travelmarvel.com/en-gb/before-you-travel/port-details \(United Kingdom\)](https://travelmarvel.com/en-gb/before-you-travel/port-details)

Please check the relevant websites listed here for the port address as close as possible to your departure for any last-minute changes. If you cannot access our website, please contact your hotel concierge or call our office at +49 180 500 9648 within 24 hours of embarkation.

## AT THE AIRPORT

### RECONFIRMATION OF FLIGHTS

We recommend you check your booking directly on the airline's website to ensure there have been no last-minute schedule changes. Your airline booking number can be found at the top of your e-ticket.

### DELAYED OR MISSED FLIGHTS

In the event that you miss your flight or that you are delayed substantially, please advise the airline representative that you are booked on a group tour with a specific start location, date and time. Be sure to advise Travelmarvel of your new travel arrangements immediately.

### LOST OR DELAYED LUGGAGE

If you lose luggage or personal belongings prior to joining the tour, please contact a representative of your chosen airline at the airport. If you lose luggage or personal belongings during your tour, please inform your Tour Director immediately for assistance.

### AIRPORT TRANSFERS

Airport transfers are included on the first and last day of the tour package. They are also included if you have booked pre-tour or post-tour accommodation with Travelmarvel at the same hotel. You will be

welcomed by a Travelmarvel representative after clearing customs and collecting your luggage, then transferred to your hotel. Transfers cannot be re-routed to other pick-up points or destinations. If you miss your pre-booked transfer, you must make your own way to the hotel at your own expense. Please check your personalised Travelmarvel itinerary in your travel documents to make sure transfer details are indicated and correspond to your flight information.

## STAYING HEALTHY ON TOUR

### SEE YOUR GP

Your GP or travel clinic is the best source of information about preventative measures including vaccinations. We recommend you consult your GP or local travel clinic for detailed advice to ensure you're fully prepared before travel. Please take a copy of your travel itinerary with you to assist with the recommendations of appropriate medication and vaccinations. If you have any health conditions, please ask your doctor to prepare a medical summary for use by a foreign doctor if needed. This should include: your name, address, emergency contact, blood type, medical history, current medications and dosages, drug allergies, reasons for prior hospitalisation and a list of vaccinations and dates. Please have this information available when completing the In Case of Emergency form on the first day of your tour or cruise.

### TRAVELMARVEL HEALTH AND SAFETY PROTOCOL

Travelmarvel has created a Health and Safety Protocol that all our Tour/Cruise Directors are required to follow. To help reduce the spread of illness while on tour, you may be asked to take precautionary measures if you're showing symptoms of a cold or virus. These may include wearing a face mask, eating meals in your room/cabin rather than in shared dining areas, or remaining in your cabin/room until symptoms improve. You will also be required to complete an In Case of Emergency form on the first day of your tour or cruise. For more information on these protocols, please refer to our website: [travelmarvel.com/en-au/before-you-travel/health-and-wellbeing](https://travelmarvel.com/en-au/before-you-travel/health-and-wellbeing)

### COLD AND FLU

If you experience cold or flu-like symptoms while on tour, please use hand sanitiser regularly — especially before meals and throughout the day — and be considerate of fellow travellers by limiting close contact. Hand sanitiser dispensers are available in public areas on all ships and coaches, so make sure to use them when reboarding. If your symptoms worsen, notify your Tour/Cruise Director immediately so appropriate measures can be taken.

### SUN EXPOSURE

Weather conditions will vary on tour. Drinking plenty of water is important to prevent dehydration. A hat and high-quality sunscreen are important for preventing sunburn, even on overcast days.